



RE: Your Windstream D&E Networks, Inc. Jazzd Phone service

This letter serves as notice to you that Windstream D&E Jazzd Phone service, provided by Windstream D&E Networks, Inc. ("Windstream D&E") is being discontinued. You will need to take action to transfer your service to a new service provider. All Windstream D&E Jazzd Phone services in Pennsylvania will be discontinued on or after January 29, 2010. You should take action to make alternative arrangements for your voice communications to avoid possible loss of your service, including the ability to reach 911 emergency services for all lines on this account. We understand that this type of change is difficult, and we apologize for any inconvenience this change may cause. Important notes about moving your service to another service provider:

- Windstream D&E's Jazzd Phone service will be discontinued on or after January 29, 2010.
- You must place your order for new service to service provider by January 8, 2010 to ensure sufficient time for activation of your new service, including the transfer of your Windstream D&E Jazzd Phone number to your new service.
- Windstream D&E Jazzd Phone billing will stop the day your number is moved to your new service. Please allow up to 3 billing cycles for all final charges, credits, and payments to post to your credit card.

What Do I Need to Do Now? Please take a minute to review the following information, which will help you transition to a new voice communications service:

- 1) To move your Windstream D&E Jazzd Phone number to a new service provider:
 - Contact your alternate service provider to place your order. Once they accept your order for service they will contact Windstream D&E Jazzd Phone service representatives to move your Windstream D&E Jazzd Phone number to your new service. You do not need to personally contact Windstream D&E Jazzd Phone service representatives regarding the move.
- 2) To disconnect your Windstream D&E Jazzd Phone service and telephone number(s) before the automatic disconnect date on January 29, 2010:
 - 877-433-8632 and request a disconnect order. Your disconnect request will be effective within 5 business days of your request. You will be billed up to the disconnect date.
 - Please allow up to 3 billing cycles for all final charges, credits, and payments to post to your credit card.

FCC Required Notice:

The FCC will normally authorize this proposed discontinuance of service unless it is shown that customers would be unable to receive service or a reasonable substitute from another carrier or that the public convenience and necessity is otherwise adversely affected. If you wish to object, you should file your comments as soon as possible, but no later than 15 days after the Commission releases public notice of the proposed discontinuance. Address them to the Federal Communications Commission, Wireline Competition Bureau, Competition Policy Division, Washington, DC 20554, and include in your comments a reference to the Sec. 63.71 Application of Windstream D&E Networks, Inc. Comments should include specific information about the impact of this proposed discontinuance upon you or your company, including any inability to acquire reasonable substitute service.

On behalf of Windstream D&E, the Windstream D&E Jazzd Phone service team wants to thank you for the opportunity to be your voice communications service provider, and we sincerely hope to continue serving your other communications needs. For more information call a Windstream D&E Consumer Services representative at 877-433-8632.