



Terms and Conditions Supplement - for Customers Electing to Receive Text Message Updates

In addition to the Terms and Conditions agreed to in your Customer Service Agreement, by electing to receive status updates on work orders via Text Message (SMS Messages) you acknowledge and agree that your wireless provider may charge you for sending or receiving text messages and/or there may be additional data charges from your wireless provider that apply.

To opt in to Windstream NuVox's Text Updates program, you can text "CTXT" to 22023. Message & Data Rates May Apply to all text messages sent to or from the Windstream Text Updates program. For more information, check your mobile phone service plan or visit your carrier's website. To opt out from our text message service, send a text message with the word "**STOP**" to 22023 from you mobile phone and we will unsubscribe you from our text message service. You will not receive any additional text messages until you re-register via your mobile phone. You can also request our contact information from your mobile phone at any time by sending a text message with the word "**HELP**" to 22023. For customer support, please call (800)-600-5050.

Below is a list of carriers supported by Windstream's underlying subcontractor for the Windstream Text Updates program:

- | | |
|---------------------|-------------------|
| AT&T | Sprint/Nextel |
| Alltel | T-Mobile |
| Cellular One Dobson | U.S. Cellular® |
| Cellular South | Unicel |
| Centennial | Verizon Wireless |
| Cincinnati Bell | Virgin Mobile USA |
| Ntelos | |

Privacy Policy

Windstream is committed to your privacy. The most up to date Privacy Policy can be found at <http://business.windstream.com/Legal/privacyPolicy.htm>.