



## Windstream – Notice of Dispute

Windstream is committed to resolving customer disputes in a fair and efficient manner. If you feel efforts you have made to obtain satisfaction to an unresolved dispute have been exhausted and are unsatisfied with our response, you may notify us of your dispute by sending this form to Windstream's Executive Customer Relations department.

Please complete this form in its entirety, retain a copy for your records and send the completed form by certified U.S. Mail to:

Windstream Communications, Inc.  
1720 Galleria Blvd.  
Charlotte, NC 28270  
Attn: Executive Customer Relations

A Windstream dispute resolution representative will respond within 30 days of receipt of this form. If the dispute is not resolved to your satisfaction, you may begin arbitration by submitting a Demand for Arbitration to the American Arbitration Association. Further details can be found in our Terms and Conditions on our website, as well as a Demand for Arbitration form.

\_\_\_\_\_  
Windstream Account Holder

\_\_\_\_\_  
Windstream Account Number

\_\_\_\_\_  
Windstream Phone Number

\_\_\_\_\_  
Contact number where you can be reached during business hours

\_\_\_\_\_  
Name of authorized contact on the account

Preferred method of contact? (Please check one and provide details to reach you)

- Email \_\_\_\_\_
- Fax \_\_\_\_\_
- Phone \_\_\_\_\_

**Please briefly describe the nature of your dispute with Windstream and attach any supporting documents you may have. If necessary, please use the reverse side.**

**Please briefly describe the resolution you seek from Windstream that would resolve your dispute.**

\_\_\_\_\_  
Signature

\_\_\_\_\_  
Date

\_\_\_\_\_  
Print Name of signature