

Instructions for Downloading Windstream Security Suite

Once you have completed your Windstream Security Suite order, please proceed with the following instructions:

1. Go to windstream.net by entering in **www.windstream.net** in your Internet address bar.
2. Click "Manage My Account" located in the top right corner of the page.
3. Enter your User Name and Password, then click "Login."
4. Click "Download Windstream Security Suite powered by McAfee" link.

5. Click "Download/Install" button.

Note: If you get an error or if you do not see the screen displayed at right after clicking "Download/Install", go to McAfee's Support FAQ and walk through instructions on how to get your PC ready for downloading.

- Enter <http://service.mcafee.com/> in your Internet address bar.
- Click "FAQs and Search"
- Click "Proceed to Search"
- Click "What should I know or do before installing McAfee products?"

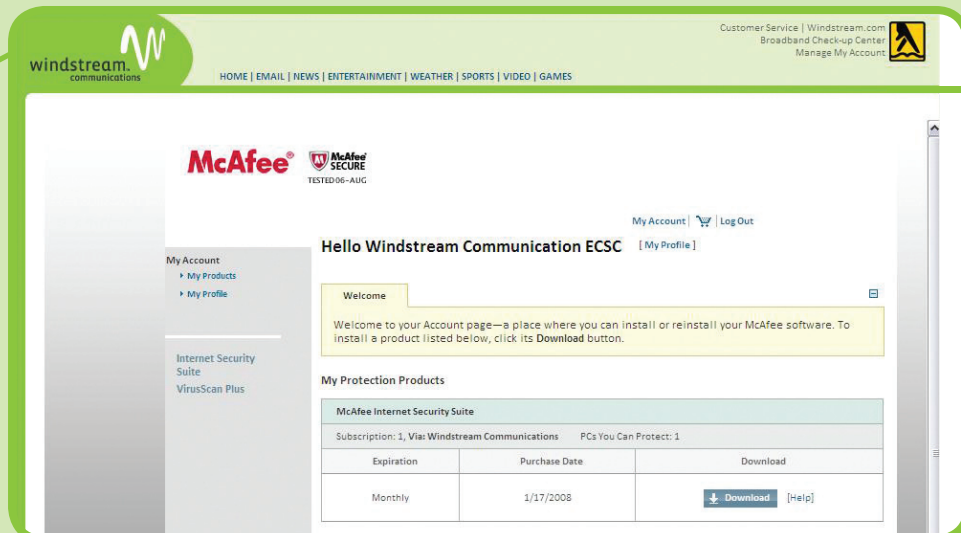
If you are still experiencing problems, please contact the Windstream Help Desk at **1-888-292-3827**.

6. Read and Review the End License Agreement.

7. Click **Download** once agreed to the End License Agreement.
8. Click **Run** to begin the downloading process.
9. Click **Download**.

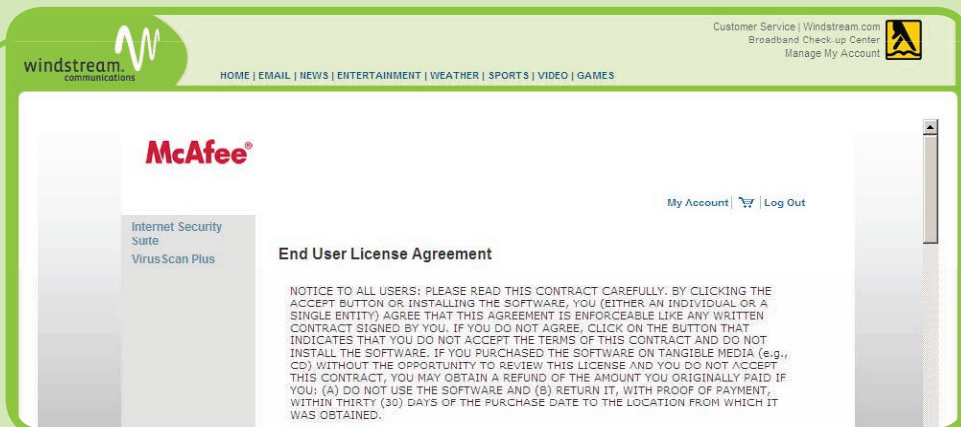


The screenshot shows the Windstream Account Manager page. At the top, there is a navigation bar with links for HOME, EMAIL, NEWS, ENTERTAINMENT, WEATHER, SPORTS, VIDEO, and GAMES. The main content area is titled "Account Manager" and displays the account number 101586 and the name Tanner Brasch. There are links for "View Usage (Internet Customers)", "Change User Names, Passwords, & E-mail accounts", and "Download Windstream Security Suite powered by McAfee (Internet Customers)". A "Log Off" link is also present at the bottom.

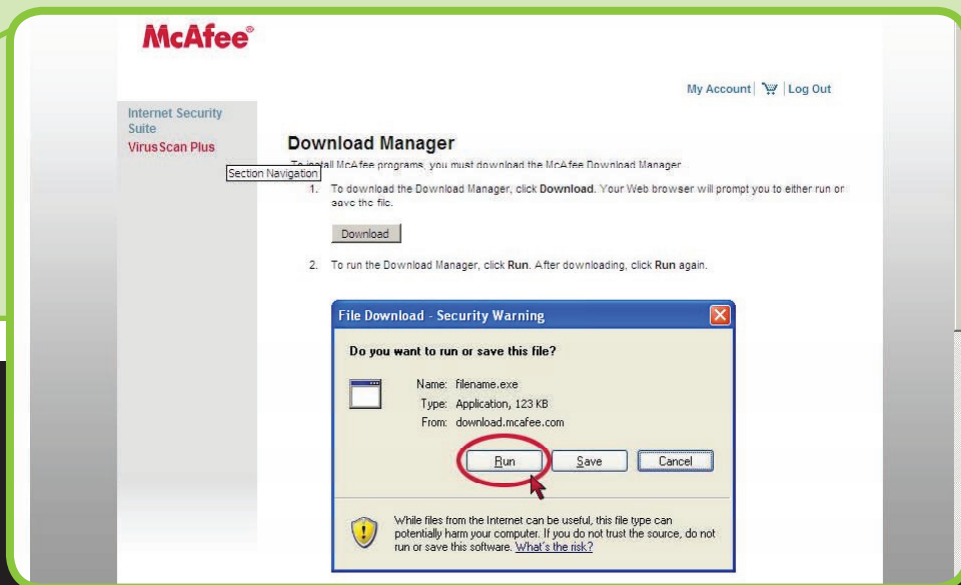


The screenshot shows the McAfee account page. The header includes the McAfee logo and "TESTED 06-AUG". The user is logged in as "Hello Windstream Communication ECSC". The page displays "My Protection Products" with a table for "McAfee Internet Security Suite".

Expiration	Purchase Date	Download
Monthly	1/17/2008	Download [Help]



The screenshot shows the McAfee End User License Agreement page. The title is "End User License Agreement". The text includes a notice to all users: "NOTICE TO ALL USERS: PLEASE READ THIS CONTRACT CAREFULLY. BY CLICKING THE ACCEPT BUTTON OR INSTALLING THE SOFTWARE, YOU (EITHER AN INDIVIDUAL OR A SINGLE ENTITY) AGREE THAT THIS AGREEMENT IS ENFORCEABLE LIKE ANY WRITTEN CONTRACT SIGNED BY YOU. IF YOU DO NOT AGREE, CLICK ON THE BUTTON THAT INDICATES THAT YOU DO NOT ACCEPT THE TERMS OF THIS CONTRACT AND DO NOT INSTALL THE SOFTWARE. IF YOU PURCHASED THE SOFTWARE ON TANGIBLE MEDIA (e.g., CD) WITHOUT THE OPPORTUNITY TO REVIEW THIS LICENSE AND YOU DO NOT ACCEPT THIS CONTRACT, YOU MAY OBTAIN A REFUND OF THE AMOUNT YOU ORIGINALLY PAID IF: (A) DO NOT USE THE SOFTWARE AND (B) RETURN IT, WITH PROOF OF PAYMENT, WITHIN THIRTY (30) DAYS OF THE PURCHASE DATE TO THE LOCATION FROM WHICH IT WAS OBTAINED."



The screenshot shows the McAfee Download Manager page. The title is "Download Manager". It includes a "Section Navigator" and a list of instructions: "1. To download the Download Manager, click Download. Your Web browser will prompt you to either run or save the file." and "2. To run the Download Manager, click Run. After downloading, click Run again." Below the instructions is a "Download" button. At the bottom, there is a "File Download - Security Warning" dialog box with the text "Do you want to run or save this file?" and fields for Name (filename.exe), Type (Application, 123 KB), and From (download.mcafee.com). The "Run" button is circled in red.