

Type	Billing Category	Rate Description	Rate Application	NRC	Recurring Rate	Effective Date
Business	Advantage Business Lines	DID Number Set Up each additional block of 20	Per Activation		\$ 26.25	01-Nov-20
Business	Advantage Business Lines	DID Number Set Up initial 20 Numbers	Per Activation		\$ 218.75	01-Nov-20
Business	Advantage Business Lines	DID Numbers 20 Station Numbers	Per Month		\$ 18.67	01-Nov-20
Business	Advantage Business Lines	DID Numbers 20 Station Numbers All Other	Per Month		\$ 18.67	01-Nov-20
Business	Advantage Business Lines	DID Termination per trunk	Per Month		\$ 43.75	01-Nov-20
Business	Advantage Business Lines	One Way Toll Free Trunk	Per Month		\$ 8.75	01-Nov-20
Business	Advantage Business Lines	Order Charge each additional line trunk	Per Activation		\$ 26.25	01-Nov-20
Business	Advantage Feature Pack	3 Way Calling	Per Month		\$ 20.98	01-Nov-20
Business	Advantage Feature Pack	Anonymous Call Rejection	Per Month		\$ -	01-Feb-20
Business	Advantage Feature Pack	Assisted Call Forwarding Activation updates	Per Service Order		\$ 173.25	01-Nov-20
Business	Advantage Feature Pack	Call Block	Per Month		\$ 19.44	01-Nov-20
Business	Advantage Feature Pack	Call Forward Busy	Per Month		\$ 10.90	01-Nov-20
Business	Advantage Feature Pack	Call Forwarding	Per Month		\$ 23.33	01-Nov-20
Business	Advantage Feature Pack	Call Forwarding Dont Answer	Per Month		\$ 10.90	01-Nov-20
Business	Advantage Feature Pack	Call Referral	Per Month		\$ 15.56	01-Nov-20
Business	Advantage Feature Pack	Call Return	Per Month		\$ 20.23	01-Nov-20
Business	Advantage Feature Pack	Call Tracing	Per Month		\$ 9.33	01-Nov-20
Business	Advantage Feature Pack	Call Waiting	Per Month		\$ 23.33	01-Nov-20
Business	Advantage Feature Pack	Caller ID	Per Month		\$ 26.44	01-Nov-20
Business	Advantage Feature Pack	Caller ID with name	Per Month		\$ 34.98	01-Nov-20
Business	Advantage Feature Pack	CF Busy Dont Answer	Per Month		\$ 12.43	01-Nov-20
Business	Advantage Feature Pack	Custom Ring 1 number	Per Month		\$ 20.23	01-Nov-20
Business	Advantage Feature Pack	Custom Ring 2 numbers	Per Month		\$ 40.43	01-Nov-20
Business	Advantage Feature Pack	Hunting	Per Month		\$ -	01-Feb-20
Business	Advantage Feature Pack	Local Measured Service per call	Per Call		\$ 0.11	01-Nov-20
Business	Advantage Feature Pack	Multi Line Business Line Cell 1	Per Month		\$ 39.81	01-Nov-20
Business	Advantage Feature Pack	Multi Line Business Line Cell 2	Per Month		\$ 47.60	01-Nov-20
Business	Advantage Feature Pack	Multi Line Business Line Cell 3	Per Month		\$ 55.84	01-Nov-20
Business	Advantage Feature Pack	Multi Line Business Line Cell 4	Per Month		\$ 63.93	01-Nov-20
Business	Advantage Feature Pack	Non Recurring Charges Feature Change Charge	Per Change	10	\$ -	21-Feb-19
Business	Advantage Feature Pack	Non Recurring Charges Hunting Setup Charge	Per Service Order	32	\$ -	21-Feb-19
Business	Advantage Feature Pack	PBX Trunk Cell 1	Per Month		\$ 33.85	01-Nov-20
Business	Advantage Feature Pack	PBX Trunk Cell 2	Per Month		\$ 41.65	01-Nov-20
Business	Advantage Feature Pack	PBX Trunk Cell 3	Per Month		\$ 49.42	01-Nov-20
Business	Advantage Feature Pack	PBX Trunk Cell 4	Per Month		\$ 57.19	01-Nov-20
Business	Advantage Feature Pack	Remote Access to Call Forwarding	Per Month		\$ 21.77	01-Nov-20
Business	Advantage Feature Pack	Remote Call Forward add path	Per Month		\$ 57.37	01-Nov-20
Business	Advantage Feature Pack	Remote Call Forward Line	Per Month		\$ 57.37	01-Nov-20
Business	Advantage Feature Pack	Repeat Dialing	Per Month		\$ 15.56	01-Nov-20
Business	Advantage Feature Pack	Single Line Business Line Cell 1	Per Month		\$ 60.39	01-Nov-20
Business	Advantage Feature Pack	Single Line Business Line Cell 2	Per Month		\$ 62.76	01-Nov-20
Business	Advantage Feature Pack	Single Line Business Line Cell 3	Per Month		\$ 72.07	01-Nov-20
Business	Advantage Feature Pack	Single Line Business Line Cell 4	Per Month		\$ 83.72	01-Nov-20
Business	Advantage Feature Pack	Speed Calling 30	Per Month		\$ 20.23	01-Nov-20
Business	Advantage Feature Pack	Speed Calling 8	Per Month		\$ 15.56	01-Nov-20
Business	Advantage Feature Pack	Touch Tone	Per Month		\$ -	01-Feb-20
Business	Advantage Feature Pack	Unlimited Local and Toll Usage 1 yr contract Monthly Recurring Charge	Per Month	0	\$ 68.27	01-Nov-20
Business	Advantage Feature Pack	Unlimited Local and Toll Usage Monthly Recurring Charge	Per Month	0	\$ 74.48	01-Nov-20
Business	Advantage Feature Pack	Unlimited Local Usage 1 yr contract Monthly Recurring Charge	Per Month	0	\$ 46.50	01-Nov-20
Business	Advantage Feature Pack	Unlimited Local Usage Monthly Recurring Charge	Per Month	0	\$ 52.71	01-Nov-20
Business	Blocking Service	900 971 974 and 700 Blocking	Per Activation		\$ -	21-Feb-19
Business	Blocking Service	900 and 700 Blocking	Per Activation		\$ -	21-Feb-19
Business	Blocking Service	Direct Inward Dialing Blocking Initial Activation	Per Activation		\$ -	21-Feb-19
Business	Blocking Service	Direct Inward Dialing Blocking Subsequent Activation (per line)	Per Activation		\$ -	21-Feb-19
Business	Blocking Service	Third Number Billed and Collect Call	Per Activation		\$ -	21-Feb-19
Business	Blocking Service	Toll Restriction	Per Activation		\$ -	21-Feb-19
Business	Blocking Service	Toll Restriction Plus	Per Activation		\$ -	21-Feb-19
Business	Busy Line Verification and Interrupt Service Rates	Busy Line Intercept	Per Call		\$ 17.48	01-Nov-20
Business	Busy Line Verification and Interrupt Service Rates	Busy Line Verification	Per Call		\$ 17.48	01-Nov-20
Business	Busy Line Verification and Interrupt Service Rates	Intercept Call Completion	Per Call		\$ 5.64	01-Nov-20
Business	Centrex Service	Cell 1 1 Year Term	Per Month		\$ 42.28	01-Nov-20
Business	Centrex Service	Cell 1 2 Year Term	Per Month		\$ 40.44	01-Nov-20
Business	Centrex Service	Cell 1 Month to Month	Per Month		\$ 43.47	01-Nov-20
Business	Centrex Service	Cell 2 1 Year Term	Per Month		\$ 48.30	01-Nov-20
Business	Centrex Service	Cell 2 2 Year Term	Per Month		\$ 45.89	01-Nov-20
Business	Centrex Service	Cell 2 Month to Month	Per Month		\$ 49.53	01-Nov-20
Business	Centrex Service	Cell 3 1 Year Term	Per Month		\$ 53.13	01-Nov-20

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Business	Centrex Service	Cell 3 2 Year Term	Per Month		\$ 50.72	01-Nov-20
Business	Centrex Service	Cell 3 Month to Month	Per Month		\$ 55.55	01-Nov-20
Business	Centrex Service	Cell 4 1 Year Term	Per Month		\$ 57.96	01-Nov-20
Business	Centrex Service	Cell 4 2 Year Term	Per Month		\$ 55.55	01-Nov-20
Business	Centrex Service	Cell 4 Month to Month	Per Month		\$ 61.60	01-Nov-20
Business	Centrex Service Chargeable Optional Features, monthly recurring, per line ⁸	Call Block 1 Year Term	Per Month		\$ 2.80	01-Nov-20
Business	Centrex Service Chargeable Optional Features, monthly recurring, per line ⁸	Call Block 2 Year Term	Per Month		\$ 2.35	01-Nov-20
Business	Centrex Service Chargeable Optional Features, monthly recurring, per line ⁸	Call Block Month to Month	Per Month		\$ 3.71	01-Nov-20
Business	Centrex Service Chargeable Optional Features, monthly recurring, per line ⁸	Call park 1 Year Term	Per Month		\$ 0.49	01-Nov-20
Business	Centrex Service Chargeable Optional Features, monthly recurring, per line ⁸	Call park 2 Year Term	Per Month		\$ 0.42	01-Nov-20
Business	Centrex Service Chargeable Optional Features, monthly recurring, per line ⁸	Call park Month to Month	Per Month		\$ 0.61	01-Nov-20
Business	Centrex Service Chargeable Optional Features, monthly recurring, per line ⁸	Caller ID (number only) 1 Year Term	Per Month		\$ 11.17	01-Nov-20
Business	Centrex Service Chargeable Optional Features, monthly recurring, per line ⁸	Caller ID (number only) 2 Year Term	Per Month		\$ 10.73	01-Nov-20
Business	Centrex Service Chargeable Optional Features, monthly recurring, per line ⁸	Caller ID (number only) Month to Month	Per Month		\$ 14.95	01-Nov-20
Business	Centrex Service Chargeable Optional Features, monthly recurring, per line ⁸	Caller ID 1 Year Term	Per Month		\$ 13.06	01-Nov-20
Business	Centrex Service Chargeable Optional Features, monthly recurring, per line ⁸	Caller ID 2 Year Term	Per Month		\$ 10.90	01-Nov-20
Business	Centrex Service Chargeable Optional Features, monthly recurring, per line ⁸	Caller ID Month to Month	Per Month		\$ 17.41	01-Nov-20
Business	Centrex Service Chargeable Optional Features, monthly recurring, per line ⁸	Directed Call Park 1 Year Term	Per Month		\$ 0.49	01-Nov-20
Business	Centrex Service Chargeable Optional Features, monthly recurring, per line ⁸	Directed Call Park 2 Year Term	Per Month		\$ 0.42	01-Nov-20
Business	Centrex Service Chargeable Optional Features, monthly recurring, per line ⁸	Directed Call Park Month to Month	Per Month		\$ 0.61	01-Nov-20
Business	Centrex Service Chargeable Optional Features, monthly recurring, per line ⁸	Executive Busy Override 1 Year Term	Per Month		\$ 0.49	01-Nov-20
Business	Centrex Service Chargeable Optional Features, monthly recurring, per line ⁸	Executive Busy Override 2 Year Term	Per Month		\$ 0.42	01-Nov-20
Business	Centrex Service Chargeable Optional Features, monthly recurring, per line ⁸	Executive Busy Override Month to Month	Per Month		\$ 0.61	01-Nov-20
Business	Centrex Service Chargeable Optional Features, monthly recurring, per line ⁸	Last Number Redial 1 Year Term	Per Month		\$ 0.49	01-Nov-20
Business	Centrex Service Chargeable Optional Features, monthly recurring, per line ⁸	Last Number Redial 2 Year Term	Per Month		\$ 0.42	01-Nov-20
Business	Centrex Service Chargeable Optional Features, monthly recurring, per line ⁸	Last Number Redial Month to Month	Per Month		\$ 0.61	01-Nov-20
Business	Centrex Service Chargeable Optional Features, monthly recurring, per line ⁸	Multi Path Call Forwarding 1 Year Term	Per Month		\$ 9.33	01-Nov-20
Business	Centrex Service Chargeable Optional Features, monthly recurring, per line ⁸	Multi Path Call Forwarding 2 Year Term	Per Month		\$ 7.77	01-Nov-20
Business	Centrex Service Chargeable Optional Features, monthly recurring, per line ⁸	Multi Path Call Forwarding Month to Month	Per Month		\$ 14.00	01-Nov-20
Business	Centrex Service Chargeable Optional Features, monthly recurring, per line ⁸	Priority Call 1 Year Term	Per Month		\$ 2.80	01-Nov-20
Business	Centrex Service Chargeable Optional Features, monthly recurring, per line ⁸	Priority Call 2 Year Term	Per Month		\$ 2.35	01-Nov-20
Business	Centrex Service Chargeable Optional Features, monthly recurring, per line ⁸	Priority Call Month to Month	Per Month		\$ 3.71	01-Nov-20
Business	Centrex Service Chargeable Optional Features, monthly recurring, per line ⁸	Repeat Dialing 1 Year Term	Per Month		\$ 2.80	01-Nov-20
Business	Centrex Service Chargeable Optional Features, monthly recurring, per line ⁸	Repeat Dialing 2 Year Term	Per Month		\$ 2.35	01-Nov-20
Business	Centrex Service Chargeable Optional Features, monthly recurring, per line ⁸	Repeat Dialing Month to Month	Per Month		\$ 3.71	01-Nov-20
Business	Centrex Service Chargeable Optional Features, monthly recurring, per line ⁸	Return Call 1 Year Term	Per Month		\$ 2.80	01-Nov-20
Business	Centrex Service Chargeable Optional Features, monthly recurring, per line ⁸	Return Call 2 Year Term	Per Month		\$ 2.35	01-Nov-20
Business	Centrex Service Chargeable Optional Features, monthly recurring, per line ⁸	Return Call Month to Month	Per Month		\$ 3.71	01-Nov-20
Business	Centrex Service Chargeable Optional Features, monthly recurring, per line ⁸	Select Call Forwarding 1 Year Term	Per Month		\$ 2.80	01-Nov-20
Business	Centrex Service Chargeable Optional Features, monthly recurring, per line ⁸	Select Call Forwarding 2 Year Term	Per Month		\$ 2.35	01-Nov-20
Business	Centrex Service Chargeable Optional Features, monthly recurring, per line ⁸	Select Call Forwarding Month to Month	Per Month		\$ 3.71	01-Nov-20
Business	Connection Charge	Advantage Business Lines Only	Per Activation	10	\$ -	21-Feb-19
Business	Connection Charge	Central Office Line Charge 100 + lines	Per Activation	30	\$ -	21-Feb-19
Business	Connection Charge	Central Office Line Charge Centrex line	Per Activation	60	\$ -	21-Feb-19
Business	Connection Charge	Central Office Line Charge Up to 99 lines	Per Activation	43	\$ -	21-Feb-19
Business	Connection Charge	New Line Installation Charge	Per Activation	50	\$ -	21-Feb-19
Business	Connection Charge	Primary Interexchange Carrier Change Charge	Per Activation	5	\$ -	21-Feb-19
Business	Connection Charge	Public Pay Telephone Surcharge	Per Call		\$ 0.56	21-Feb-19
Business	Connection Charge	Remote Call Forward Line Installation	Per Activation	21	\$ -	21-Feb-19
Business	Connection Charge	Restoral Charge Advantage Business Line	Per Activation	100	\$ -	01-Nov-19
Business	Connection Charge	Service Change Chrg	Per Activation	7	\$ -	21-Feb-19
Business	Connection Charge	Service Order Charge	Per Activation	39.95	\$ -	21-Feb-19
Business	Connection Charge	Technician Dispatch Charge Each Addl Hour	Per Activation	75	\$ -	21-Feb-19
Business	Connection Charge	Technician Dispatch Charge Each Addl Hour (Wknds and After 5)	Per Activation	95	\$ -	21-Feb-19
Business	Connection Charge	Technician Dispatch Charge First 30 min (M F 8 5)	Per Activation	50	\$ -	21-Feb-19
Business	Connection Charge	Technician Dispatch Charge First 30 min (Wknds and After 5)	Per Activation	75	\$ -	21-Feb-19
Business	Connection Charge	Telephone Number Change Charge	Per Activation	43.5	\$ -	21-Feb-19
Business	Connection Charge	Transfer of Billing Name Charge	Per Activation	27.75	\$ -	21-Feb-19
Business	Connection Charge	Unpaid Balance \$0 - \$50	Per Service Order		\$ 10.00	01-Nov-19
Business	Connection Charge	Unpaid Balance \$1000.01 - \$3000	Per Service Order		\$ 30.00	01-Nov-19
Business	Connection Charge	Unpaid Balance \$150.01 - \$350	Per Service Order		\$ 15.00	01-Nov-19
Business	Connection Charge	Unpaid Balance \$3000.01 - \$5000	Per Service Order		\$ 40.00	01-Nov-19
Business	Connection Charge	Unpaid Balance \$350.01 - \$500	Per Service Order		\$ 20.00	01-Nov-19
Business	Connection Charge	Unpaid Balance \$50.01 - \$150	Per Service Order		\$ 12.50	01-Nov-19
Business	Connection Charge	Unpaid Balance \$500.01 - \$1000	Per Service Order		\$ 25.00	01-Nov-19
Business	Connection Charge	Unpaid Balance Over \$5000	Per Service Order		\$ 55.00	01-Nov-19
Business	Directory Assistance Service	Call Completion per call	Per Call		\$ 1.99	21-Feb-19

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Business	Directory Assistance Service	Directory Assistance per call	Per Call		\$ 1.99	21-Feb-19
Business	Directory Assistance Service	Enhanced Directory Assistance per call	Per Call		\$ 1.99	21-Feb-19
Business	Directory Listings	Additional Listing	Per Month		\$ 8.95	01-Feb-20
Business	Directory Listings	Duplicate Foreign Reference OR Temporary Listing	Per Month		\$ 8.46	01-Feb-20
Business	Directory Listings	Listing Change Charge	Per Change	15	\$ -	21-Feb-19
Business	Directory Listings	Non Directory Listed Number (per line)	Per Month		\$ 14.81	01-Nov-20
Business	Directory Listings	Non Published Number (per line)	Per Month		\$ 13.95	01-Nov-20
Business	Directory Listings	Primary Listing	Per Month		\$ -	01-Feb-20
Business	Directory Listings	Technician Dispatch Charge \$75 for first 30 min	Per Time Period	75	\$ -	21-Feb-19
Business	Directory Listings	Technician Dispatch Charge first 30 min (Mon Fri 8-5)	Per Time Period	50	\$ -	21-Feb-19
Business	Directory Listings	Technician Dispatch Charge then \$75 each hour (Mon Fri 8-5)	Per Time Period	75	\$ -	21-Feb-19
Business	Directory Listings	Technician Dispatch Charge then \$95 each hour (Weekends and after 5:00)	Per Time Period	95	\$ -	21-Feb-19
Business	Invoice Options	2 4 pages	Per Month		\$ 7.73	01-Feb-20
Business	Invoice Options	20 plus pages	Per Month		\$ 23.18	01-Feb-20
Business	Invoice Options	5 19 pages	Per Month		\$ 15.46	01-Feb-20
Business	Late Payment Charges	Collection Fee	Per Activation		\$ 12.00	21-Feb-19
Business	Late Payment Charges	Late Payment Charge	Per Month		\$ 1.50	21-Feb-19
Business	Late Payment Charges	Late Payment Charge	Per Activation		\$ 20.00	21-Feb-19
Business	Late Payment Charges	Unpaid Balance \$0 - \$50	Per Service Order		\$ 10.00	01-Nov-19
Business	Late Payment Charges	Unpaid Balance \$1000.01 - \$3000	Per Service Order		\$ 30.00	01-Nov-19
Business	Late Payment Charges	Unpaid Balance \$150.01 - \$350	Per Service Order		\$ 15.00	01-Nov-19
Business	Late Payment Charges	Unpaid Balance \$3000.01 - \$5000	Per Service Order		\$ 40.00	01-Nov-19
Business	Late Payment Charges	Unpaid Balance \$350.01 - \$500	Per Service Order		\$ 20.00	01-Nov-19
Business	Late Payment Charges	Unpaid Balance \$50.01 - \$150	Per Service Order		\$ 12.50	01-Nov-19
Business	Late Payment Charges	Unpaid Balance \$500.01 - \$1000	Per Service Order		\$ 25.00	01-Nov-19
Business	Late Payment Charges	Unpaid Balance Over \$5000	Per Service Order		\$ 55.00	01-Nov-19
Business	Local Exchange Service Optional Features Business	Anonymous Call Reject (to non Caller ID Caller ID Deluxe customers) 1 Year	Per Month		\$ -	01-Feb-20
Business	Local Exchange Service Optional Features Business	Anonymous Call Reject (to non Caller ID Caller ID Deluxe customers) 2 Year	Per Month		\$ -	01-Feb-20
Business	Local Exchange Service Optional Features Business	Anonymous Call Reject (to non Caller ID Caller ID Deluxe customers) Monthly	Per Month		\$ -	01-Feb-20
Business	Local Exchange Service Optional Features Business	Call Block 1 Year	Per Month		\$ 9.33	01-Nov-20
Business	Local Exchange Service Optional Features Business	Call Block 2 Year	Per Month		\$ 7.77	01-Nov-20
Business	Local Exchange Service Optional Features Business	Call Block Monthly	Per Month		\$ 12.43	01-Nov-20
Business	Local Exchange Service Optional Features Business	Call Forward Busy Line Simultaneous Call Option 1 Year	Per Month		\$ 4.66	01-Nov-20
Business	Local Exchange Service Optional Features Business	Call Forward Busy Line Simultaneous Call Option 2 Year	Per Month		\$ 3.89	01-Nov-20
Business	Local Exchange Service Optional Features Business	Call Forward Busy Line Simultaneous Call Option Monthly	Per Month		\$ 6.23	01-Nov-20
Business	Local Exchange Service Optional Features Business	Call Forward Dont Answer w Simultaneous Call Option 1 Year	Per Month		\$ 4.66	01-Nov-20
Business	Local Exchange Service Optional Features Business	Call Forward Dont Answer w Simultaneous Call Option 2 Year	Per Month		\$ 3.89	01-Nov-20
Business	Local Exchange Service Optional Features Business	Call Forward Dont Answer w Simultaneous Call Option Monthly	Per Month		\$ 6.23	01-Nov-20
Business	Local Exchange Service Optional Features Business	Call Forwarding 1 Year	Per Month		\$ 11.17	01-Nov-20
Business	Local Exchange Service Optional Features Business	Call Forwarding 2 Year	Per Month		\$ 9.33	01-Nov-20
Business	Local Exchange Service Optional Features Business	Call Forwarding Busy Line 1 Year	Per Month		\$ 4.66	01-Nov-20
Business	Local Exchange Service Optional Features Business	Call Forwarding Busy Line 2 Year	Per Month		\$ 3.89	01-Nov-20
Business	Local Exchange Service Optional Features Business	Call Forwarding Busy Line Dont Answer 1 Year	Per Month		\$ 4.66	01-Nov-20
Business	Local Exchange Service Optional Features Business	Call Forwarding Busy Line Dont Answer 2 Year	Per Month		\$ 3.89	01-Nov-20
Business	Local Exchange Service Optional Features Business	Call Forwarding Busy Line Dont Answer Monthly	Per Month		\$ 6.23	01-Nov-20
Business	Local Exchange Service Optional Features Business	Call Forwarding Busy Line Monthly	Per Month		\$ 6.23	01-Nov-20
Business	Local Exchange Service Optional Features Business	Call Forwarding Dont Answer 1 Year	Per Month		\$ 4.66	01-Nov-20
Business	Local Exchange Service Optional Features Business	Call Forwarding Dont Answer 2 Year	Per Month		\$ 3.89	01-Nov-20
Business	Local Exchange Service Optional Features Business	Call Forwarding Dont Answer Monthly	Per Month		\$ 6.23	01-Nov-20
Business	Local Exchange Service Optional Features Business	Call Forwarding Monthly	Per Month		\$ 14.95	01-Nov-20
Business	Local Exchange Service Optional Features Business	Call Waiting 1 Year	Per Month		\$ 11.17	01-Nov-20
Business	Local Exchange Service Optional Features Business	Call Waiting 2 Year	Per Month		\$ 9.33	01-Nov-20
Business	Local Exchange Service Optional Features Business	Call Waiting Monthly	Per Month		\$ 14.95	01-Nov-20
Business	Local Exchange Service Optional Features Business	Caller ID 1 Year	Per Month		\$ 6.53	01-Nov-20
Business	Local Exchange Service Optional Features Business	Caller ID 2 Year	Per Month		\$ 13.21	01-Nov-20
Business	Local Exchange Service Optional Features Business	Caller ID Deluxe 1 Year	Per Month		\$ 5.60	01-Nov-20
Business	Local Exchange Service Optional Features Business	Caller ID Deluxe 2 Year	Per Month		\$ 14.79	01-Nov-20
Business	Local Exchange Service Optional Features Business	Caller ID Deluxe Monthly	Per Month		\$ 23.64	01-Nov-20
Business	Local Exchange Service Optional Features Business	Caller ID Monthly	Per Month		\$ 21.14	01-Nov-20
Business	Local Exchange Service Optional Features Business	Distinctive Ringing per dependent number 1 Year	Per Month		\$ 12.15	01-Nov-20
Business	Local Exchange Service Optional Features Business	Distinctive Ringing per dependent number 2 Year	Per Month		\$ 10.12	01-Nov-20
Business	Local Exchange Service Optional Features Business	Distinctive Ringing per dependent number Monthly	Per Month		\$ 16.15	01-Nov-20
Business	Local Exchange Service Optional Features Business	Preferred Telephone Number Service Nonrecurring per number Monthly	Per Number	25	\$ -	21-Feb-19
Business	Local Exchange Service Optional Features Business	Priority Call 1 Year	Per Month		\$ 6.53	01-Nov-20
Business	Local Exchange Service Optional Features Business	Priority Call 2 Year	Per Month		\$ 5.44	01-Nov-20
Business	Local Exchange Service Optional Features Business	Priority Call Monthly	Per Month		\$ 8.72	01-Nov-20
Business	Local Exchange Service Optional Features Business	Remote Call Forwarding 1 Year	Per Month		\$ 20.79	01-Nov-20

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Business	Local Exchange Service Optional Features Business	Remote Call Forwarding 2 Year	Per Month		\$ 17.33	01-Nov-20
Business	Local Exchange Service Optional Features Business	Remote Call Forwarding Additional Path 1 Year	Per Month		\$ 30.78	01-Nov-20
Business	Local Exchange Service Optional Features Business	Remote Call Forwarding Additional Path 2 Year	Per Month		\$ 25.66	01-Nov-20
Business	Local Exchange Service Optional Features Business	Remote Call Forwarding Additional Path Monthly	Per Month		\$ 41.06	01-Nov-20
Business	Local Exchange Service Optional Features Business	Remote Call Forwarding Feature Change	Per Activation	45	\$ -	01-Feb-20
Business	Local Exchange Service Optional Features Business	Remote Call Forwarding Feature Change 1 Year	Per Activation	45	\$ -	01-Feb-20
Business	Local Exchange Service Optional Features Business	Remote Call Forwarding Feature Change 2 Year	Per Activation	45	\$ -	01-Feb-20
Business	Local Exchange Service Optional Features Business	Remote Call Forwarding Monthly	Per Month		\$ 27.72	01-Nov-20
Business	Local Exchange Service Optional Features Business	Remote Call Forwarding Set Up 1 Year	Per Month		\$ 65.33	01-Nov-20
Business	Local Exchange Service Optional Features Business	Remote Call Forwarding Set Up 2 Year	Per Month		\$ 65.33	01-Nov-20
Business	Local Exchange Service Optional Features Business	Remote Call Forwarding Set Up Monthly	Per Month		\$ 65.33	01-Nov-20
Business	Local Exchange Service Optional Features Business	Repeat Call 1 Year	Per Month		\$ 5.60	01-Nov-20
Business	Local Exchange Service Optional Features Business	Repeat Call 2 Year	Per Month		\$ 4.66	01-Nov-20
Business	Local Exchange Service Optional Features Business	Repeat Call Monthly	Per Month		\$ 7.46	01-Nov-20
Business	Local Exchange Service Optional Features Business	Return Call 1 Year	Per Month		\$ 9.33	01-Nov-20
Business	Local Exchange Service Optional Features Business	Return Call 2 Year	Per Month		\$ 7.77	01-Nov-20
Business	Local Exchange Service Optional Features Business	Return Call Monthly	Per Month		\$ 12.43	01-Nov-20
Business	Local Exchange Service Optional Features Business	Select Forward 1 Year	Per Month		\$ 8.38	01-Nov-20
Business	Local Exchange Service Optional Features Business	Select Forward 2 Year	Per Month		\$ 7.02	01-Nov-20
Business	Local Exchange Service Optional Features Business	Select Forward Monthly	Per Month		\$ 11.17	01-Nov-20
Business	Local Exchange Service Optional Features Business	Speed Calling 30 code 1 Year	Per Month		\$ 12.15	01-Nov-20
Business	Local Exchange Service Optional Features Business	Speed Calling 30 code 2 Year	Per Month		\$ 10.12	01-Nov-20
Business	Local Exchange Service Optional Features Business	Speed Calling 30 code Monthly	Per Month		\$ 16.15	01-Nov-20
Business	Local Exchange Service Optional Features Business	Speed Calling 8 code 1 Year	Per Month		\$ 9.33	01-Nov-20
Business	Local Exchange Service Optional Features Business	Speed Calling 8 code 2 Year	Per Month		\$ 7.77	01-Nov-20
Business	Local Exchange Service Optional Features Business	Speed Calling 8 code Monthly	Per Month		\$ 12.43	01-Nov-20
Business	Local Exchange Service Optional Features Business	Three Way Calling 1 Year	Per Month		\$ 9.33	01-Nov-20
Business	Local Exchange Service Optional Features Business	Three Way Calling 2 Year	Per Month		\$ 7.77	01-Nov-20
Business	Local Exchange Service Optional Features Business	Three Way Calling Monthly	Per Month		\$ 14.95	01-Nov-20
Business	Local Exchange Service Optional Features Business	Toll Restriction Nonrecurring per line 1 Year	Per Month		\$ -	01-Feb-20
Business	Local Exchange Service Optional Features Business	Toll Restriction Nonrecurring per line 2 Year	Per Month		\$ -	01-Feb-20
Business	Local Exchange Service Optional Features Business	Toll Restriction Nonrecurring per line Monthly	Per Activation	40	\$ -	21-Feb-19
Business	Local Exchange Service Optional Features Business	Ultra Forward Feature 1 Year	Per Month		\$ 13.06	01-Nov-20
Business	Local Exchange Service Optional Features Business	Ultra Forward Feature 2 Year	Per Month		\$ 10.90	01-Nov-20
Business	Local Exchange Service Optional Features Business	Ultra Forward Feature Monthly	Per Month		\$ 17.41	01-Nov-20
Business	Local Exchange Service Optional Features Business Per Use/Day	Call Block per day Residential	Per Time Period		\$ 0.88	01-Nov-20
Business	Local Exchange Service Optional Features Business Per Use/Day	Call Tracing per use Residential	Per Call		\$ 2.63	01-Nov-20
Business	Local Exchange Service Optional Features Business Per Use/Day	Priority Call per day Residential	Per Time Period		\$ 0.88	01-Nov-20
Business	Local Exchange Service Optional Features Business Per Use/Day	Repeat Call per use Residential	Per Call		\$ 1.31	01-Nov-20
Business	Local Exchange Service Optional Features Business Per Use/Day	Return Call per use Residential	Per Call		\$ 1.31	01-Nov-20
Business	Local Exchange Service Optional Features Business Per Use/Day	Select Forward per day Residential	Per Time Period		\$ 0.88	01-Nov-20
Business	Local Exchange Service Optional Features Business Per Use/Day	Three Way Calling per use Residential	Per Call		\$ 0.13	01-Nov-20
Business	Local Flat Usage Rates	Local Flat Usage Rates Non Recurring Service Charge	Per Service Order	45	\$ -	21-Feb-19
Business	Local Flat Usage Rates	Zone One Call (1 Year Term)	Per Month		\$ 31.40	01-Nov-20
Business	Local Flat Usage Rates	Zone One Call (2 Year Term)	Per Month		\$ 30.03	01-Nov-20
Business	Local Flat Usage Rates	Zone One Call (3 Year Term)	Per Month		\$ 28.77	01-Nov-20
Business	Local Operator Service	Busy Line Verification	Per Call		\$ 17.48	01-Nov-20
Business	Local Operator Service	Busy Line Verification Interrupt	Per Call		\$ 17.48	01-Nov-20
Business	Local Operator Service	Calling Card Customer Dialed	Per Call		\$ 8.73	01-Nov-20
Business	Local Operator Service	Calling Card Operator Dialed	Per Call		\$ 9.63	01-Nov-20
Business	Local Operator Service	Calling Card Operator Must Dial	Per Call		\$ 8.73	01-Nov-20
Business	Local Operator Service	Collect	Per Call		\$ 11.38	01-Nov-20
Business	Local Operator Service	General Assistance	Per Call		\$ 3.48	01-Nov-20
Business	Local Operator Service	Operator Dialed Surcharge	Per Call		\$ 3.76	01-Nov-20
Business	Local Operator Service	Payphone Surcharge	Per Call		\$ 5.25	01-Nov-20
Business	Local Operator Service	Person to Person	Per Call		\$ 17.48	01-Nov-20
Business	Local Operator Service	Sent Paid Non Coin Station to Station	Per Call		\$ 17.48	01-Nov-20
Business	Local Operator Service	Third Party	Per Call		\$ 17.48	01-Nov-20
Business	Local Resale Services (Contd) Optional Features - Direct Inward Dialing (DID) Service	DID Trunk Termination Per Inward Only Trunk Inst Charge	Per Month	25	\$ 70.00	01-Nov-20
Business	Local Resale Services (Contd) Optional Features - Direct Inward Dialing (DID) Service	Each Block of 20 DID Numbers Inst Charge	Per Month	15	\$ 18.67	01-Nov-20
Business	Local Resale Services (Contd) Optional Features - Direct Inward Dialing (DID) Service	Establish Trunk Group and Provide 1st Block of 20 DID Numbers Inst Charge	Per Month	125	\$ 139.97	01-Nov-20
Business	Local Resale Services (Contd) Optional Features - Identified Outward Dialing (IOD) Service	Common Equipment Inst Charge	Per Month	50	\$ 77.77	01-Nov-20
Business	Local Resale Services (Contd) Optional Features - Identified Outward Dialing (IOD) Service	Hunting Rotary Service Nonrecurring	Per Service Order	32	\$ -	21-Feb-19
Business	Local Resale Services (Contd) Optional Features - Identified Outward Dialing (IOD) Service	IOD Trunk Termination Per Trunk Inst Charge	Per Month	5	\$ 15.56	01-Nov-20
Business	Local Resale Services (Contd) Philadelphia Metro Exchanges Direct-Dialed Usage	Metro Call Band 1 Day Addl Min	Per Minute	0	\$ -	01-Nov-20
Business	Local Resale Services (Contd) Philadelphia Metro Exchanges Direct-Dialed Usage	Metro Call Band 1 Day Initial Min	Per Minute	0	\$ -	01-Nov-20
Business	Local Resale Services (Contd) Philadelphia Metro Exchanges Direct-Dialed Usage	Metro Call Band 1 Evening Addl Min	Per Minute	0	\$ -	01-Nov-20

Type	Billing Category	Rate Description	Rate Application	NRC	Recurring Rate	Effective Date
Business	Local Resale Services (Contd) Pittsburgh Suburban Exchanges Operator Usage	Metro Call Band 2 Evening Addl Min	Per Minute		\$ 0.04	01-Nov-20
Business	Local Resale Services (Contd) Pittsburgh Suburban Exchanges Operator Usage	Metro Call Band 2 Evening Initial Min	Per Minute		\$ 0.09	01-Nov-20
Business	Local Resale Services (Contd) Pittsburgh Suburban Exchanges Operator Usage	Metro Call Band 2 Night WKD Addl Min	Per Minute		\$ 0.02	01-Nov-20
Business	Local Resale Services (Contd) Pittsburgh Suburban Exchanges Operator Usage	Metro Call Band 2 Night WKD Initial Min	Per Minute		\$ 0.05	01-Nov-20
Business	Local Resale Services (Contd) Pittsburgh Suburban Exchanges Operator Usage	Metro Call Band 3 Day Addl Min	Per Minute		\$ 0.07	01-Nov-20
Business	Local Resale Services (Contd) Pittsburgh Suburban Exchanges Operator Usage	Metro Call Band 3 Day Initial Min	Per Minute		\$ 0.21	01-Nov-20
Business	Local Resale Services (Contd) Pittsburgh Suburban Exchanges Operator Usage	Metro Call Band 3 Evening Addl Min	Per Minute		\$ 0.05	01-Nov-20
Business	Local Resale Services (Contd) Pittsburgh Suburban Exchanges Operator Usage	Metro Call Band 3 Evening Initial Min	Per Minute		\$ 0.12	01-Nov-20
Business	Local Resale Services (Contd) Pittsburgh Suburban Exchanges Operator Usage	Metro Call Band 3 Night WKD Addl Min	Per Minute		\$ 0.02	01-Nov-20
Business	Local Resale Services (Contd) Pittsburgh Suburban Exchanges Operator Usage	Metro Call Band 3 Night WKD Initial Min	Per Minute		\$ 0.07	01-Nov-20
Business	Local Resale Services (Contd) Pittsburgh Suburban Exchanges Operator Usage	Metro Call Band 4 Day Addl Min	Per Minute		\$ 0.11	01-Nov-20
Business	Local Resale Services (Contd) Pittsburgh Suburban Exchanges Operator Usage	Metro Call Band 4 Day Initial Min	Per Minute		\$ 0.26	01-Nov-20
Business	Local Resale Services (Contd) Pittsburgh Suburban Exchanges Operator Usage	Metro Call Band 4 Evening Addl Min	Per Minute		\$ 0.07	01-Nov-20
Business	Local Resale Services (Contd) Pittsburgh Suburban Exchanges Operator Usage	Metro Call Band 4 Evening Initial Min	Per Minute		\$ 0.16	01-Nov-20
Business	Local Resale Services (Contd) Pittsburgh Suburban Exchanges Operator Usage	Metro Call Band 4 Night WKD Addl Min	Per Minute		\$ 0.04	01-Nov-20
Business	Local Resale Services (Contd) Pittsburgh Suburban Exchanges Operator Usage	Metro Call Band 4 Night WKD Initial Min	Per Minute		\$ 0.09	01-Nov-20
Business	Local Resale Services (Contd) Pittsburgh Suburban Exchanges Operator Usage	Metro Call Band 5 Day Addl Min	Per Minute		\$ 0.12	01-Nov-20
Business	Local Resale Services (Contd) Pittsburgh Suburban Exchanges Operator Usage	Metro Call Band 5 Day Initial Min	Per Minute		\$ 0.03	01-Nov-20
Business	Local Resale Services (Contd) Pittsburgh Suburban Exchanges Operator Usage	Metro Call Band 5 Evening Addl Min	Per Minute		\$ 0.07	01-Nov-20
Business	Local Resale Services (Contd) Pittsburgh Suburban Exchanges Operator Usage	Metro Call Band 5 Evening Initial Min	Per Minute		\$ 0.19	01-Nov-20
Business	Local Resale Services (Contd) Pittsburgh Suburban Exchanges Operator Usage	Metro Call Band 5 Night WKD Addl Min	Per Minute		\$ 0.35	01-Nov-20
Business	Local Resale Services (Contd) Pittsburgh Suburban Exchanges Operator Usage	Metro Call Band 5 Night WKD Initial Min	Per Minute		\$ 0.09	01-Nov-20
Business	Local Resale Services Business	Exchange Service Options Operator Usage Charges Additional 3 minutes	Per Minute		\$ 0.09	01-Nov-20
Business	Local Resale Services Business	Exchange Service Options Operator Usage Charges Initial 3 minutes	Per Minute		\$ 0.09	01-Nov-20
Business	Local Resale Services Business	PA Metro Budget Usage	Per Minute		\$ -	21-Feb-19
Business	Local Resale Services Business	PA Metro Local Area Unlimited Usage	Per Month		\$ 33.29	01-Nov-20
Business	Local Resale Services Business	PA Non Metro Budget Usage	Per Minute		\$ -	21-Feb-19
Business	Local Resale Services Business	PA Non Metro Local Area Unlimited Usage	Per Month		\$ 59.73	01-Nov-20
Business	Local Resale Services Business	PA Suburban Budget Usage	Per Minute		\$ -	21-Feb-19
Business	Local Resale Services Business	PA Suburban Local Area Unlimited Usage	Per Month		\$ 46.66	01-Nov-20
Business	Local Resale Services Business	Pennsylvania Exchanges Direct Dialed Usage Day Addl Minute 1 Year	Per Minute		\$ -	21-Feb-19
Business	Local Resale Services Business	Pennsylvania Exchanges Direct Dialed Usage Day Addl Minute 2 Year	Per Minute		\$ -	21-Feb-19
Business	Local Resale Services Business	Pennsylvania Exchanges Direct Dialed Usage Day Addl Minute Month to Month	Per Minute		\$ -	21-Feb-19
Business	Local Resale Services Business	Pennsylvania Exchanges Direct Dialed Usage Day Initial Minute 1 Year	Per Minute		\$ 0.11	01-Nov-20
Business	Local Resale Services Business	Pennsylvania Exchanges Direct Dialed Usage Day Initial Minute 2 Year	Per Minute		\$ 0.11	01-Nov-20
Business	Local Resale Services Business	Pennsylvania Exchanges Direct Dialed Usage Day Initial Minute Month to Month	Per Minute		\$ 0.11	01-Nov-20
Business	Local Resale Services Business	Pennsylvania Exchanges Direct Dialed Usage Nigh WKD Addl Minute 1 Year	Per Minute		\$ -	21-Feb-19
Business	Local Resale Services Business	Pennsylvania Exchanges Direct Dialed Usage Nigh WKD Addl Minute 2 Year	Per Minute		\$ -	21-Feb-19
Business	Local Resale Services Business	Pennsylvania Exchanges Direct Dialed Usage Nigh WKD Addl Minute Month to Month	Per Minute		\$ -	21-Feb-19
Business	Local Resale Services Business	Pennsylvania Exchanges Direct Dialed Usage Nigh WKD Initial Minute 1 Year	Per Minute		\$ 0.11	01-Nov-20
Business	Local Resale Services Business	Pennsylvania Exchanges Direct Dialed Usage Nigh WKD Initial Minute 2 Year	Per Minute		\$ 0.11	01-Nov-20
Business	Local Resale Services Business	Pennsylvania Exchanges Direct Dialed Usage Nigh WKD Initial Minute Month to Month	Per Minute		\$ 0.11	01-Nov-20
Business	Local Resale Services Business	Philadelphia and Pittsburgh Metro Exchanges Budget Usage	Per Minute		\$ -	21-Feb-19
Business	Local Resale Services Business	Philadelphia and Pittsburgh Metro Exchanges Local Area Unlimited Usage	Per Minute		\$ -	21-Feb-19
Business	Local Resale Services Business	Philadelphia and Pittsburgh Suburban Exchanges Budget Usage	Per Minute		\$ -	21-Feb-19
Business	Local Resale Services Business	Philadelphia and Pittsburgh Suburban Exchanges Extended Area Unlimited Usage	Per Minute		\$ -	21-Feb-19
Business	Local Resale Services Business	Philadelphia and Pittsburgh Suburban Exchanges Local Area Unlimited Usage	Per Month		\$ 73.10	01-Nov-20
Business	Local Resale Services Business	Philadelphia and Pittsburgh Suburban Exchanges Local Area Unlimited Usage Option	Per Month		\$ 55.41	01-Nov-20
Business	Local Resale Services Business	Philadelphia and Pittsburgh Suburban Exchanges Local Area Value Usage	Per Month		\$ 57.24	01-Nov-20
Business	Local Resale Services Business	Philadelphia and Pittsburgh Suburban Exchanges Standard Usage	Per Month		\$ 21.46	01-Nov-20
Business	Miscellaneous Charges and Services - Directory Assistance Service	Directory Assistance Call Completion	Per Call		\$ 1.99	21-Feb-19
Business	Miscellaneous Charges and Services - Directory Assistance Service	National Directory Assistance	Per Call		\$ 1.99	21-Feb-19
Business	Miscellaneous Charges and Services - Directory Assistance Service	Per Number Requested	Per Call		\$ 1.99	21-Feb-19
Business	Miscellaneous Charges and Services - IntraLATA Toll Presubscription	The charge for a change in The charge for a change in IntraLATA Toll Presubscription	Per Change		\$ 5.00	21-Feb-19
Business	Miscellaneous Charges and Services - IntraLATA Toll Presubscription	The charge for an unauthorized Business or Residential service Change in intraLATA Toll Presubscription	Per Change		\$ 35.65	21-Feb-19
Business	Miscellaneous Charges and Services - Listing Services	Additional Listing Business	Per Call	15	\$ 8.00	01-Feb-20
Business	Miscellaneous Charges and Services - Listing Services	Foreign Listing Business	Per Call	15	\$ 7.10	01-Feb-20
Business	Miscellaneous Charges and Services - Listing Services	Non Directory Listed Service Business	Per Call	15	\$ 6.23	01-Feb-20
Business	Miscellaneous Charges and Services - Listing Services	Non Published Service Business	Per Call	15	\$ 7.10	01-Feb-20
Business	Miscellaneous Charges and Services - Per Call Service Charges	Busy Line Verification	Per Call		\$ 17.48	01-Nov-20
Business	Miscellaneous Charges and Services - Per Call Service Charges	Busy Line Verification Interrupt	Per Call		\$ 17.48	01-Nov-20
Business	Miscellaneous Charges and Services - Per Call Service Charges	Calling Card Customer Dialed	Per Call		\$ 8.73	01-Nov-20
Business	Miscellaneous Charges and Services - Per Call Service Charges	Calling Card Operator Dialed	Per Call		\$ 9.63	01-Nov-20
Business	Miscellaneous Charges and Services - Per Call Service Charges	Calling Card Operator Must Dial	Per Call		\$ 8.73	01-Nov-20
Business	Miscellaneous Charges and Services - Per Call Service Charges	Collect	Per Call		\$ 11.38	01-Nov-20
Business	Miscellaneous Charges and Services - Per Call Service Charges	General Assistance	Per Call		\$ 3.48	01-Nov-20
Business	Miscellaneous Charges and Services - Per Call Service Charges	Payphone Surcharge	Per Call		\$ 5.25	01-Nov-20

Type	Billing Category	Rate Description	Rate Application	NRC	Recurring Rate	Effective Date
Business	Miscellaneous Charges and Services - Per Call Service Charges	Person to Person	Per Call		\$ 17.48	01-Nov-20
Business	Miscellaneous Charges and Services - Per Call Service Charges	Sent Paid Non Coin Station to Station	Per Call		\$ 17.48	01-Nov-20
Business	Miscellaneous Charges and Services - Per Call Service Charges	Third Party	Per Call		\$ 17.48	01-Nov-20
Business	Monthly Recurring Access Line Rates	DTLC 1 1 Year	Per Month		\$ 26.39	01-Nov-20
Business	Monthly Recurring Access Line Rates	DTLC 1 2 Year	Per Month		\$ 25.59	01-Nov-20
Business	Monthly Recurring Access Line Rates	DTLC 1 Monthly	Per Month		\$ 27.79	01-Nov-20
Business	Monthly Recurring Access Line Rates	DTLC 2 1 Year	Per Month		\$ 33.78	01-Nov-20
Business	Monthly Recurring Access Line Rates	DTLC 2 2 Year	Per Month		\$ 32.73	01-Nov-20
Business	Monthly Recurring Access Line Rates	DTLC 2 Monthly	Per Month		\$ 35.56	01-Nov-20
Business	Monthly Recurring Access Line Rates	DTLC 3 1 Year	Per Month		\$ 41.16	01-Nov-20
Business	Monthly Recurring Access Line Rates	DTLC 3 2 Year	Per Month		\$ 39.88	01-Nov-20
Business	Monthly Recurring Access Line Rates	DTLC 3 Monthly	Per Month		\$ 43.33	01-Nov-20
Business	Monthly Recurring Access Line Rates	DTLC 4 1 Year	Per Month		\$ 48.55	01-Nov-20
Business	Monthly Recurring Access Line Rates	DTLC 4 2 Year	Per Month		\$ 47.02	01-Nov-20
Business	Monthly Recurring Access Line Rates	DTLC 4 Monthly	Per Month		\$ 51.10	01-Nov-20
Business	PBX Trunks (minimum of 24	One Year Term DID Trunk per Line	Per Month	45	\$ 105.75	01-Nov-20
Business	PBX Trunks (minimum of 24	One Year Term DOD Trunk per Line	Per Month	45	\$ 40.85	01-Nov-20
Business	PBX Trunks (minimum of 24	One Year Term PBX Attendant Trunk	Per Month	45	\$ 40.43	01-Nov-20
Business	PBX Trunks (minimum of 24	One Year Term Two Way Combo Trunk	Per Month	45	\$ 105.75	01-Nov-20
Business	PBX Trunks (minimum of 24	Three Year Term DID Trunk per Line	Per Month	45	\$ 95.66	01-Nov-20
Business	PBX Trunks (minimum of 24	Three Year Term DOD Trunk per Line	Per Month	45	\$ 36.54	01-Nov-20
Business	PBX Trunks (minimum of 24	Three Year Term PBX Attendant Trunk	Per Month	45	\$ 36.54	01-Nov-20
Business	PBX Trunks (minimum of 24	Three Year Term Two Way Combo Trunk	Per Month	45	\$ 95.66	01-Nov-20
Business	PBX Trunks (minimum of 24	Two Year Term DID Trunk per Line	Per Month	45	\$ 100.49	01-Nov-20
Business	PBX Trunks (minimum of 24	Two Year Term DOD Trunk per Line	Per Month	45	\$ 38.41	01-Nov-20
Business	PBX Trunks (minimum of 24	Two Year Term PBX Attendant Trunk	Per Month	45	\$ 38.41	01-Nov-20
Business	PBX Trunks (minimum of 24	Two Year Term Two Way Combo Trunk	Per Month	45	\$ 100.49	01-Nov-20
Business	PRI T-1 Service	Digital T1 1 Yr Term	Per Month	300	\$ 3,554.88	01-Feb-20
Business	PRI T-1 Service	Digital T1 2 Yr Term	Per Month	300	\$ 3,199.39	01-Feb-20
Business	PRI T-1 Service	Digital T1 3 Yr Term	Per Month	300	\$ 2,843.90	01-Feb-20
Business	PRI T-1 Service	PRI T1 1 Yr Term	Per Month	300	\$ 3,554.88	01-Feb-20
Business	PRI T-1 Service	PRI T1 2 Yr Term	Per Month	300	\$ 3,199.39	01-Feb-20
Business	PRI T-1 Service	PRI T1 3 Yr Term	Per Month	300	\$ 2,843.90	01-Feb-20
Business	Residential and Business Measured Usage Rates	Zone One Call (1 Mo to 6 Mo Term)	Per Minute		\$ 0.03	21-Feb-19
Business	Residential and Business Measured Usage Rates	Zone One Call (1 Year Term)	Per Minute		\$ 0.03	01-Nov-20
Business	Residential and Business Measured Usage Rates	Zone One Call (2 Year Term)	Per Minute		\$ 0.02	01-Nov-20
Business	Residential and Business Measured Usage Rates	Zone One Call (3 Year Term)	Per Minute		\$ 0.02	01-Nov-20
Business	Residential and Business Measured Usage Rates	Zone One Call (7 Mo to 11 Mo Term)	Per Minute		\$ 0.02	21-Feb-19
Business	Return Check Charge	Return Check Charge	Per Activation		\$ 20.00	21-Feb-19
Business	Service Charges and Surcharges	Line Connection Charge	Per Service Order	75	\$ -	21-Feb-19
Business	Service Charges and Surcharges	Restoration of Service Per Occasion Business	Per Service Order	100	\$ -	01-Nov-19
Business	Service Charges and Surcharges	Secondary Service Order Charge (CCFs)	Per Service Order	5	\$ -	21-Feb-19
Business	Service Charges and Surcharges	Service Change Charge	Per Change	7	\$ -	21-Feb-19
Business	Service Charges and Surcharges	Technician Dispatch Charge \$75 for first 30 min (Weekends and after 5:00)	Per Time Period	75	\$ -	21-Feb-19
Business	Service Charges and Surcharges	Technician Dispatch Charge for first 30 min	Per Time Period	50	\$ -	21-Feb-19
Business	Service Charges and Surcharges	Technician Dispatch Charge then \$75 each hour (Mon Fri 8-5)	Per Time Period	75	\$ -	21-Feb-19
Business	Service Charges and Surcharges	Technician Dispatch Charge then \$95 each hour (Weekends and after 5:00)	Per Time Period	95	\$ -	21-Feb-19
Business	Service Charges and Surcharges	Telephone Number Change Charge	Per Change	43.5	\$ -	21-Feb-19
Business	Service Charges and Surcharges	Temporary Suspension Charge	Per Service Order	35.5	\$ -	21-Feb-19
Business	Service Charges and Surcharges	Transfer of Billing Charge	Per Service Order	27.75	\$ -	21-Feb-19
Business	Service Charges and Surcharges	Unpaid Balance \$0 - \$50	Per Service Order		\$ 10.00	01-Nov-19
Business	Service Charges and Surcharges	Unpaid Balance \$1000.01 - \$3000	Per Service Order		\$ 30.00	01-Nov-19
Business	Service Charges and Surcharges	Unpaid Balance \$150.01 - \$350	Per Service Order		\$ 15.00	01-Nov-19
Business	Service Charges and Surcharges	Unpaid Balance \$3000.01 - \$5000	Per Service Order		\$ 40.00	01-Nov-19
Business	Service Charges and Surcharges	Unpaid Balance \$350.01 - \$500	Per Service Order		\$ 20.00	01-Nov-19
Business	Service Charges and Surcharges	Unpaid Balance \$50.01 - \$150	Per Service Order		\$ 12.50	01-Nov-19
Business	Service Charges and Surcharges	Unpaid Balance \$500.01 - \$1000	Per Service Order		\$ 25.00	01-Nov-19
Business	Service Charges and Surcharges	Unpaid Balance Over \$5000	Per Service Order		\$ 55.00	01-Nov-19
Business	SUPPLEMENTAL SERVICES	ANI (DINS with ANI forwarding) per number	Per Month		\$ 26.66	01-Feb-20
Business	SUPPLEMENTAL SERVICES	Anonymous Call Rejection	Per Month		\$ -	01-Feb-20
Business	SUPPLEMENTAL SERVICES	Ascending Regular Hunting per line	Per Month		\$ -	01-Feb-20
Business	SUPPLEMENTAL SERVICES	Automatic Call Redial	Per Month		\$ 5.78	01-Feb-20
Business	SUPPLEMENTAL SERVICES	Automatic Call Return	Per Month		\$ 5.78	01-Feb-20
Business	SUPPLEMENTAL SERVICES	B Channel Transfer PRI T1	Per Month		\$ 35.45	01-Feb-20
Business	SUPPLEMENTAL SERVICES	Call Forward All Calls	Per Month		\$ 5.78	01-Feb-20
Business	SUPPLEMENTAL SERVICES	Call Forward Busy	Per Month		\$ 10.12	01-Nov-20
Business	SUPPLEMENTAL SERVICES	Call Forward Dont Answer	Per Month		\$ 5.78	01-Feb-20

Type	Billing Category	Rate Description	Rate Application	NRC	Recurring Rate	Effective Date
Business	SUPPLEMENTAL SERVICES	Call Forward Plus	Per Month		\$ 11.56	01-Feb-20
Business	SUPPLEMENTAL SERVICES	Call Forward Remote (no access)	Per Month		\$ 35.45	01-Feb-20
Business	SUPPLEMENTAL SERVICES	Call fwd remote Access (Cust Program)	Per Month		\$ 5.78	01-Feb-20
Business	SUPPLEMENTAL SERVICES	Call Fwd Variable (Cust Program)	Per Month		\$ 5.78	01-Feb-20
Business	SUPPLEMENTAL SERVICES	Call Hold 1 and 2	Per Month		\$ 5.78	01-Feb-20
Business	SUPPLEMENTAL SERVICES	Call Privacy (aka Per Call Restrict)	Per Month		\$ -	01-Feb-20
Business	SUPPLEMENTAL SERVICES	Call Trace (customer originated)	Per Month		\$ 5.78	01-Feb-20
Business	SUPPLEMENTAL SERVICES	Call Transfer	Per Month		\$ 5.78	01-Feb-20
Business	SUPPLEMENTAL SERVICES	Call Waiting	Per Month		\$ 10.12	01-Nov-20
Business	SUPPLEMENTAL SERVICES	Caller ID (incoming)	Per Month		\$ 5.78	01-Feb-20
Business	SUPPLEMENTAL SERVICES	Caller ID (outgoing)	Per Month		\$ -	01-Feb-20
Business	SUPPLEMENTAL SERVICES	Caller ID Plus Name (incoming)	Per Month		\$ 5.78	01-Feb-20
Business	SUPPLEMENTAL SERVICES	Caller ID Plus Name (outgoing)	Per Month		\$ -	01-Feb-20
Business	SUPPLEMENTAL SERVICES	Customized Ringing	Per Month		\$ 5.78	01-Feb-20
Business	SUPPLEMENTAL SERVICES	Direct Trunk Overflow	Per Month		\$ 88.78	01-Feb-20
Business	SUPPLEMENTAL SERVICES	Expanded Rate Centers (up to 5)	Per Month		\$ 74.06	21-Feb-19
Business	SUPPLEMENTAL SERVICES	Forward Circular Hunting	Per Month		\$ -	01-Feb-20
Business	SUPPLEMENTAL SERVICES	Hunting Non Hunting Number	Per Month		\$ -	01-Feb-20
Business	SUPPLEMENTAL SERVICES	Local Account Codes Non Verified	Per Month		\$ -	01-Feb-20
Business	SUPPLEMENTAL SERVICES	Local Account codes Verified	Per Month		\$ 46.66	01-Nov-20
Business	SUPPLEMENTAL SERVICES	PRI Call by Call	Per Month		\$ 40.00	01-Feb-20
Business	SUPPLEMENTAL SERVICES	Queuing (UCD w generic Announcement)	Per Month		\$ 5.78	01-Feb-20
Business	SUPPLEMENTAL SERVICES	Redirect Number Delivery	Per Month		\$ 120.00	01-Feb-20
Business	SUPPLEMENTAL SERVICES	Remote Access DTO	Per Month		\$ 17.77	01-Feb-20
Business	SUPPLEMENTAL SERVICES	Remote Call Forwarding per number	Per Month		\$ 35.45	01-Feb-20
Business	SUPPLEMENTAL SERVICES	Remote Call Forwarding per path	Per Month		\$ 5.78	01-Feb-20
Business	SUPPLEMENTAL SERVICES	Selective Call Acceptance	Per Month		\$ 6.23	01-Feb-20
Business	SUPPLEMENTAL SERVICES	Selective Call Forward	Per Month		\$ 6.23	01-Feb-20
Business	SUPPLEMENTAL SERVICES	Selective Call Rejection	Per Month		\$ 6.23	01-Feb-20
Business	SUPPLEMENTAL SERVICES	Selective Distinctive Alerting	Per Month		\$ 6.23	01-Feb-20
Business	SUPPLEMENTAL SERVICES	Speed Calling (8 & 30)	Per Month		\$ 5.78	01-Feb-20
Business	SUPPLEMENTAL SERVICES	Three Way Calling	Per Month		\$ 5.78	01-Feb-20
Business	SUPPLEMENTAL SERVICES	Uniform Call Distribution	Per Month		\$ -	01-Feb-20
Business	Telecommunications Relay Service	Emergency Contact Service Installation Fee	* Not Applicable *	150	\$ -	21-Feb-19
Business	Telecommunications Relay Service	Emergency Contact Service Monthly Recurring Charge	Per Month		\$ 30.00	01-Feb-20
Business	Telecommunications Relay Service	Per Business Access Line Surcharge	Per Month		\$ 0.18	01-Nov-20
Residential	Blocking Service	900 971 974 and 700 Blocking	Per Activation		\$ -	21-Feb-19
Residential	Blocking Service	900 and 700 Blocking	Per Activation		\$ -	21-Feb-19
Residential	Blocking Service	Third Number Billed and Collect Call	Per Activation		\$ -	21-Feb-19
Residential	Blocking Service	Toll Restriction	Per Activation		\$ -	21-Feb-19
Residential	Blocking Service	Toll Restriction Plus	Per Activation		\$ -	21-Feb-19
Residential	Busy Line Verification and Interrupt Service Rates	Busy Line Intercept	Per Call		\$ 9.99	21-Feb-19
Residential	Busy Line Verification and Interrupt Service Rates	Busy Line Verification	Per Call		\$ 9.99	21-Feb-19
Residential	Busy Line Verification and Interrupt Service Rates	Intercept Call Completion	Per Call		\$ 3.22	21-Feb-19
Residential	Connection Charge	New Line Installation Charge	Per Activation	50	\$ -	21-Feb-19
Residential	Connection Charge	Primary Interexchange Carrier Change Charge	Per Activation	5	\$ -	21-Feb-19
Residential	Connection Charge	Public Pay Telephone Surcharge	Per Activation		\$ 0.56	21-Feb-19
Residential	Connection Charge	Remote Call Forward Line Installation	Per Activation	21	\$ -	21-Feb-19
Residential	Connection Charge	Restoral Charge Advantage Business Line	Per Activation	20	\$ -	21-Feb-19
Residential	Connection Charge	Service Change Charge	Per Activation	7	\$ -	21-Feb-19
Residential	Connection Charge	Service Order Charge	Per Activation	39.95	\$ -	21-Feb-19
Residential	Connection Charge	Technician Dispatch Charge Each Addl Hour	Per Activation	75	\$ -	21-Feb-19
Residential	Connection Charge	Technician Dispatch Charge Each Addl Hour (Wknds and After 5)	Per Activation	95	\$ -	21-Feb-19
Residential	Connection Charge	Technician Dispatch Charge First 30 min (M F 8 5)	Per Activation	50	\$ -	21-Feb-19
Residential	Connection Charge	Technician Dispatch Charge First 30 min (Wknds and After 5)	Per Activation	75	\$ -	21-Feb-19
Residential	Connection Charge	Telephone Number Change Charge	Per Activation	43.5	\$ -	21-Feb-19
Residential	Connection Charge	Transfer of Billing Name Charge	Per Activation	27.75	\$ -	21-Feb-19
Residential	Directory Assistance Service	Call Completion per call	Per Call		\$ 1.99	21-Feb-19
Residential	Directory Assistance Service	Directory Assistance per call	Per Call		\$ 1.99	21-Feb-19
Residential	Directory Assistance Service	Enhanced Directory Assistance per call	Per Call		\$ 1.99	21-Feb-19
Residential	Directory Listings	Additional Listing	Per Month		\$ 7.46	21-Feb-19
Residential	Directory Listings	Duplicate Foreign Reference OR Temporary Listing	Per Month		\$ 7.05	21-Feb-19
Residential	Directory Listings	Listing Change Charge	Per Change	15	\$ -	21-Feb-19
Residential	Directory Listings	Non Directory Listed Number (per line)	Per Month		\$ 7.05	21-Feb-19
Residential	Directory Listings	Non Published Number (per line)	Per Month		\$ 6.64	21-Feb-19
Residential	Directory Listings	Primary Listing	Per Month		\$ -	21-Feb-19
Residential	Directory Listings	Technician Dispatch Charge \$75 for first 30 min	Per Time Period	75	\$ -	21-Feb-19

Type	Billing Category	Rate Description	Rate Application	NRC	Recurring Rate	Effective Date
Residential	Directory Listings	Technician Dispatch Charge first 30 min (Mon Fri 8-5)	Per Time Period	50	\$ -	21-Feb-19
Residential	Directory Listings	Technician Dispatch Charge then \$75 each hour (Mon Fri 8-5)	Per Time Period	75	\$ -	21-Feb-19
Residential	Directory Listings	Technician Dispatch Charge then \$95 each hour (Weekends and after 5:00)	Per Time Period	95	\$ -	21-Feb-19
Residential	Feature Discounts	Five Features	Per Month		\$ 0.30	21-Feb-19
Residential	Feature Discounts	Four Features	Per Month		\$ 0.25	21-Feb-19
Residential	Feature Discounts	Residential Discount	Per Month		\$ 11.49	21-Feb-19
Residential	Feature Discounts	Three Features	Per Month		\$ 0.20	21-Feb-19
Residential	Feature Discounts	Two Features	Per Month		\$ 0.15	21-Feb-19
Residential	Invoice Options	2 4 pages	Per Month		\$ 6.44	21-Feb-19
Residential	Invoice Options	20 plus pages	Per Month		\$ 19.32	21-Feb-19
Residential	Invoice Options	5 19 pages	Per Month		\$ 12.88	21-Feb-19
Residential	Late Payment Charges	Collection Fee	Per Activation		\$ 12.00	21-Feb-19
Residential	Late Payment Charges	Late Payment Charge	Per Activation		\$ 20.00	21-Feb-19
Residential	Late Payment Charges	Late Payment Charge	Per Month		\$ 1.25	21-Feb-19
Residential	Local Exchange Service Optional Features Business Per Use/Day	Call Block per day Residential	Per Time Period		\$ 0.50	21-Feb-19
Residential	Local Exchange Service Optional Features Business Per Use/Day	Call Tracing per use Residential	Per Call		\$ 1.50	21-Feb-19
Residential	Local Exchange Service Optional Features Business Per Use/Day	Priority Call per day Residential	Per Time Period		\$ 0.50	21-Feb-19
Residential	Local Exchange Service Optional Features Business Per Use/Day	Repeat Call per use Residential	Per Call		\$ 0.75	21-Feb-19
Residential	Local Exchange Service Optional Features Business Per Use/Day	Return Call per use Residential	Per Call		\$ 0.75	21-Feb-19
Residential	Local Exchange Service Optional Features Business Per Use/Day	Select Forward per day Residential	Per Time Period		\$ 0.50	21-Feb-19
Residential	Local Exchange Service Optional Features Business Per Use/Day	Three Way Calling per use Residential	Per Call		\$ 0.08	21-Feb-19
Residential	Local Exchange Service Optional Features Residential	Anonymous Call Reject (to non Caller ID Caller ID Deluxe customers) 1 Year	1 Year Term		\$ -	21-Feb-19
Residential	Local Exchange Service Optional Features Residential	Anonymous Call Reject (to non Caller ID Caller ID Deluxe customers) 2 Year	2 Year Term		\$ -	21-Feb-19
Residential	Local Exchange Service Optional Features Residential	Anonymous Call Reject (to non Caller ID Caller ID Deluxe customers) Monthly	Per Month		\$ -	21-Feb-19
Residential	Local Exchange Service Optional Features Residential	Call Block 1 Year	1 Year Term		\$ 3.00	21-Feb-19
Residential	Local Exchange Service Optional Features Residential	Call Block 2 Year	2 Year Term		\$ 2.50	21-Feb-19
Residential	Local Exchange Service Optional Features Residential	Call Block Monthly	Per Month		\$ 4.00	21-Feb-19
Residential	Local Exchange Service Optional Features Residential	Call Forward Busy Line Simultaneous Call Option 1 Year	1 Year Term		\$ 1.20	21-Feb-19
Residential	Local Exchange Service Optional Features Residential	Call Forward Busy Line Simultaneous Call Option 2 Year	2 Year Term		\$ 1.00	21-Feb-19
Residential	Local Exchange Service Optional Features Residential	Call Forward Busy Line Simultaneous Call Option Monthly	Per Month		\$ 1.60	21-Feb-19
Residential	Local Exchange Service Optional Features Residential	Call Forwarding 1 Year	1 Year Term		\$ 1.80	21-Feb-19
Residential	Local Exchange Service Optional Features Residential	Call Forwarding 2 Year	2 Year Term		\$ 1.50	21-Feb-19
Residential	Local Exchange Service Optional Features Residential	Call Forwarding Busy Line 1 Year	1 Year Term		\$ 1.20	21-Feb-19
Residential	Local Exchange Service Optional Features Residential	Call Forwarding Busy Line 2 Year	2 Year Term		\$ 1.00	21-Feb-19
Residential	Local Exchange Service Optional Features Residential	Call Forwarding Busy Line Dont Answer 1 Year	1 Year Term		\$ 1.20	21-Feb-19
Residential	Local Exchange Service Optional Features Residential	Call Forwarding Busy Line Dont Answer 2 Year	2 Year Term		\$ 1.00	21-Feb-19
Residential	Local Exchange Service Optional Features Residential	Call Forwarding Busy Line Dont Answer Monthly	Per Month		\$ 1.60	21-Feb-19
Residential	Local Exchange Service Optional Features Residential	Call Forwarding Busy Line Monthly	Per Month		\$ 1.60	21-Feb-19
Residential	Local Exchange Service Optional Features Residential	Call Forwarding Dont Answer 1 Year	1 Year Term		\$ 1.20	21-Feb-19
Residential	Local Exchange Service Optional Features Residential	Call Forwarding Dont Answer 2 Year	2 Year Term		\$ 1.00	21-Feb-19
Residential	Local Exchange Service Optional Features Residential	Call Forwarding Dont Answer Monthly	Per Month		\$ 1.60	21-Feb-19
Residential	Local Exchange Service Optional Features Residential	Call Forwarding Monthly	Per Month		\$ 2.40	21-Feb-19
Residential	Local Exchange Service Optional Features Residential	Call Waiting 1 Year	1 Year Term		\$ 2.70	21-Feb-19
Residential	Local Exchange Service Optional Features Residential	Call Waiting 2 Year	2 Year Term		\$ 2.25	21-Feb-19
Residential	Local Exchange Service Optional Features Residential	Call Waiting Monthly	Per Month		\$ 3.60	21-Feb-19
Residential	Local Exchange Service Optional Features Residential	Caller ID 1 Year	1 Year Term		\$ 4.20	21-Feb-19
Residential	Local Exchange Service Optional Features Residential	Caller ID 2 Year	2 Year Term		\$ 3.50	21-Feb-19
Residential	Local Exchange Service Optional Features Residential	Caller ID Deluxe 1 Year	1 Year Term		\$ 4.50	21-Feb-19
Residential	Local Exchange Service Optional Features Residential	Caller ID Deluxe 2 Year	2 Year Term		\$ 3.75	21-Feb-19
Residential	Local Exchange Service Optional Features Residential	Caller ID Deluxe Monthly	Per Month		\$ 6.00	21-Feb-19
Residential	Local Exchange Service Optional Features Residential	Caller ID Monthly	Per Month		\$ 5.60	21-Feb-19
Residential	Local Exchange Service Optional Features Residential	Distinctive Ringing per dependent number 1 Year	1 Year Term		\$ 2.70	21-Feb-19
Residential	Local Exchange Service Optional Features Residential	Distinctive Ringing per dependent number 2 Year	2 Year Term		\$ 2.25	21-Feb-19
Residential	Local Exchange Service Optional Features Residential	Distinctive Ringing per dependent number Monthly	Per Month		\$ 3.60	21-Feb-19
Residential	Local Exchange Service Optional Features Residential	Home Intercom 1 Year	1 Year Term		\$ 1.35	21-Feb-19
Residential	Local Exchange Service Optional Features Residential	Home Intercom 2 Year	2 Year Term		\$ 1.13	21-Feb-19
Residential	Local Exchange Service Optional Features Residential	Home Intercom Extra 1 Year	1 Year Term		\$ 3.90	21-Feb-19
Residential	Local Exchange Service Optional Features Residential	Home Intercom Extra 2 Year	2 Year Term		\$ 3.25	21-Feb-19
Residential	Local Exchange Service Optional Features Residential	Home Intercom Extra Monthly	Per Month		\$ 5.20	21-Feb-19
Residential	Local Exchange Service Optional Features Residential	Home Intercom Monthly	Per Month		\$ 1.80	21-Feb-19
Residential	Local Exchange Service Optional Features Residential	Preferred Telephone Number Service Nonrecurring per number 1 Year	1 Year Term		\$ 25.00	21-Feb-19
Residential	Local Exchange Service Optional Features Residential	Preferred Telephone Number Service Nonrecurring per number 2 Year	2 Year Term		\$ 25.00	21-Feb-19
Residential	Local Exchange Service Optional Features Residential	Preferred Telephone Number Service Nonrecurring per number Monthly	Per Month		\$ 25.00	21-Feb-19
Residential	Local Exchange Service Optional Features Residential	Priority Call 1 Year	1 Year Term		\$ 1.65	21-Feb-19
Residential	Local Exchange Service Optional Features Residential	Priority Call 2 Year	2 Year Term		\$ 1.38	21-Feb-19
Residential	Local Exchange Service Optional Features Residential	Priority Call Monthly	Per Month		\$ 2.75	21-Feb-19
Residential	Local Exchange Service Optional Features Residential	Remote Call Forwarding 1 Year	1 Year Term		\$ 9.00	21-Feb-19

Type	Billing Category	Rate Description	Rate Application	NRC	Recurring Rate	Effective Date
Residential	Local Exchange Service Optional Features Residential	Remote Call Forwarding 2 Year	2 Year Term		\$ 8.25	21-Feb-19
Residential	Local Exchange Service Optional Features Residential	Remote Call Forwarding Additional Path 1 Year	1 Year Term		\$ 9.90	21-Feb-19
Residential	Local Exchange Service Optional Features Residential	Remote Call Forwarding Additional Path 2 Year	2 Year Term		\$ 8.25	21-Feb-19
Residential	Local Exchange Service Optional Features Residential	Remote Call Forwarding Additional Path Monthly	Per Month		\$ 13.20	21-Feb-19
Residential	Local Exchange Service Optional Features Residential	Remote Call Forwarding Feature Change 1 Year	1 Year Term		\$ 45.00	21-Feb-19
Residential	Local Exchange Service Optional Features Residential	Remote Call Forwarding Feature Change 2 Year	2 Year Term		\$ 45.00	21-Feb-19
Residential	Local Exchange Service Optional Features Residential	Remote Call Forwarding Feature Change Monthly	Per Month		\$ 45.00	21-Feb-19
Residential	Local Exchange Service Optional Features Residential	Remote Call Forwarding Monthly	Per Month		\$ 13.20	21-Feb-19
Residential	Local Exchange Service Optional Features Residential	Remote Call Forwarding Set Up 1 Year	1 Year Term		\$ 21.00	21-Feb-19
Residential	Local Exchange Service Optional Features Residential	Remote Call Forwarding Set Up 2 Year	2 Year Term		\$ 21.00	21-Feb-19
Residential	Local Exchange Service Optional Features Residential	Remote Call Forwarding Set Up Monthly	Per Month		\$ 21.00	21-Feb-19
Residential	Local Exchange Service Optional Features Residential	Repeat Call 1 Year	1 Year Term		\$ 1.80	21-Feb-19
Residential	Local Exchange Service Optional Features Residential	Repeat Call 2 Year	2 Year Term		\$ 1.50	21-Feb-19
Residential	Local Exchange Service Optional Features Residential	Repeat Call Monthly	Per Month		\$ 2.40	21-Feb-19
Residential	Local Exchange Service Optional Features Residential	Return Call 1 Year	1 Year Term		\$ 3.00	21-Feb-19
Residential	Local Exchange Service Optional Features Residential	Return Call 2 Year	2 Year Term		\$ 2.50	21-Feb-19
Residential	Local Exchange Service Optional Features Residential	Return Call Monthly	Per Month		\$ 4.00	21-Feb-19
Residential	Local Exchange Service Optional Features Residential	Select Forward 1 Year	1 Year Term		\$ 2.10	21-Feb-19
Residential	Local Exchange Service Optional Features Residential	Select Forward 2 Year	2 Year Term		\$ 1.75	21-Feb-19
Residential	Local Exchange Service Optional Features Residential	Select Forward Monthly	Per Month		\$ 2.80	21-Feb-19
Residential	Local Exchange Service Optional Features Residential	Speed Calling 30 code 1 Year	1 Year Term		\$ 1.35	21-Feb-19
Residential	Local Exchange Service Optional Features Residential	Speed Calling 30 code 2 Year	2 Year Term		\$ 1.13	21-Feb-19
Residential	Local Exchange Service Optional Features Residential	Speed Calling 30 code Monthly	Per Month		\$ 1.80	21-Feb-19
Residential	Local Exchange Service Optional Features Residential	Speed Calling 8 code 1 Year	1 Year Term		\$ 0.90	21-Feb-19
Residential	Local Exchange Service Optional Features Residential	Speed Calling 8 code 2 Year	2 Year Term		\$ 0.75	21-Feb-19
Residential	Local Exchange Service Optional Features Residential	Speed Calling 8 code Monthly	Per Month		\$ 1.20	21-Feb-19
Residential	Local Exchange Service Optional Features Residential	Three Way Calling 1 Year	1 Year Term		\$ 2.40	21-Feb-19
Residential	Local Exchange Service Optional Features Residential	Three Way Calling 2 Year	2 Year Term		\$ 2.00	21-Feb-19
Residential	Local Exchange Service Optional Features Residential	Three Way Calling Monthly	Per Month		\$ 3.20	21-Feb-19
Residential	Local Exchange Service Optional Features Residential	Toll Restriction Nonrecurring per line 1 Year	1 Year Term		\$ -	21-Feb-19
Residential	Local Exchange Service Optional Features Residential	Toll Restriction Nonrecurring per line 2 Year	2 Year Term		\$ -	21-Feb-19
Residential	Local Exchange Service Optional Features Residential	Toll Restriction Nonrecurring per line Monthly	Per Month		\$ 15.00	21-Feb-19
Residential	Local Exchange Service Optional Features Residential	Ultra Forward Feature 1 Year	1 Year Term		\$ 3.00	21-Feb-19
Residential	Local Exchange Service Optional Features Residential	Ultra Forward Feature 2 Year	2 Year Term		\$ 2.50	21-Feb-19
Residential	Local Exchange Service Optional Features Residential	Ultra Forward Feature Monthly	Per Month		\$ 4.00	21-Feb-19
Residential	Local Flat Usage Rates	Local Flat Usage Rates Non Recurring Service Charge	Per Service Order	45	\$ -	21-Feb-19
Residential	Local Flat Usage Rates	Zone One Call (1 Year Term)	Per Month		\$ 14.95	21-Feb-19
Residential	Local Flat Usage Rates	Zone One Call (2 Year Term)	Per Month		\$ 14.30	21-Feb-19
Residential	Local Flat Usage Rates	Zone One Call (3 Year Term)	Per Month		\$ 13.70	21-Feb-19
Residential	Local Operator Service	Busy Line Verification	Per Call		\$ 9.99	21-Feb-19
Residential	Local Operator Service	Busy Line Verification Interrupt	Per Call		\$ 9.99	21-Feb-19
Residential	Local Operator Service	Calling Card Customer Dialed	Per Call		\$ 4.99	21-Feb-19
Residential	Local Operator Service	Calling Card Operator Dialed	Per Call		\$ 5.50	21-Feb-19
Residential	Local Operator Service	Calling Card Operator Must Dial	Per Call		\$ 4.99	21-Feb-19
Residential	Local Operator Service	Collect	Per Call		\$ 6.50	21-Feb-19
Residential	Local Operator Service	General Assistance	Per Call		\$ 1.99	21-Feb-19
Residential	Local Operator Service	Operator Dialed Surcharge	Per Call		\$ 2.15	21-Feb-19
Residential	Local Operator Service	Payphone Surcharge	Per Call		\$ 3.00	21-Feb-19
Residential	Local Operator Service	Person to Person	Per Call		\$ 9.99	21-Feb-19
Residential	Local Operator Service	Sent Paid Non Coin Station to Station	Per Call		\$ 9.99	21-Feb-19
Residential	Local Operator Service	Third Party	Per Call		\$ 9.99	21-Feb-19
Residential	Local Resale Services (Contd) Philadelphia Metro Exchanges Direct-Dialed Usage	Metro Call Band 1 5 Evening Night WKD	Per Minute	0	\$ -	21-Feb-19
Residential	Local Resale Services (Contd) Philadelphia Metro Exchanges Direct-Dialed Usage	Metro Call Band 1 Day Addl Min	Per Minute	0	\$ -	21-Feb-19
Residential	Local Resale Services (Contd) Philadelphia Metro Exchanges Direct-Dialed Usage	Metro Call Band 1 Day Initial Min	Per Minute	0	\$ -	21-Feb-19
Residential	Local Resale Services (Contd) Philadelphia Metro Exchanges Direct-Dialed Usage	Metro Call Band 2 Day Addl Min	Per Minute		\$ 0.40	21-Feb-19
Residential	Local Resale Services (Contd) Philadelphia Metro Exchanges Direct-Dialed Usage	Metro Call Band 2 Day Initial Min	Per Minute		\$ 0.40	21-Feb-19
Residential	Local Resale Services (Contd) Philadelphia Metro Exchanges Direct-Dialed Usage	Metro Call Band 3 Day Addl Min	Per Minute		\$ 0.40	21-Feb-19
Residential	Local Resale Services (Contd) Philadelphia Metro Exchanges Direct-Dialed Usage	Metro Call Band 3 Day Initial Min	Per Minute		\$ 0.40	21-Feb-19
Residential	Local Resale Services (Contd) Philadelphia Metro Exchanges Direct-Dialed Usage	Metro Call Band 4 Day Addl Min	Per Minute		\$ 0.40	21-Feb-19
Residential	Local Resale Services (Contd) Philadelphia Metro Exchanges Direct-Dialed Usage	Metro Call Band 4 Day Initial Min	Per Minute		\$ 0.40	21-Feb-19
Residential	Local Resale Services (Contd) Philadelphia Metro Exchanges Direct-Dialed Usage	Metro Call Band 5 Day Addl Min	Per Minute		\$ 0.40	21-Feb-19
Residential	Local Resale Services (Contd) Philadelphia Metro Exchanges Direct-Dialed Usage	Metro Call Band 5 Day Initial Min	Per Minute		\$ 0.40	21-Feb-19
Residential	Local Resale Services (Contd) Philadelphia Metro Exchanges Operator Usage	Metro Call Band 1 Day Addl Min	Per Minute	0	\$ -	21-Feb-19
Residential	Local Resale Services (Contd) Philadelphia Metro Exchanges Operator Usage	Metro Call Band 1 Day Initial Min	Per Minute	0	\$ -	21-Feb-19
Residential	Local Resale Services (Contd) Philadelphia Metro Exchanges Operator Usage	Metro Call Band 1 Evening Addl Min	Per Minute	0	\$ -	21-Feb-19
Residential	Local Resale Services (Contd) Philadelphia Metro Exchanges Operator Usage	Metro Call Band 1 Evening Initial Min	Per Minute	0	\$ -	21-Feb-19
Residential	Local Resale Services (Contd) Philadelphia Metro Exchanges Operator Usage	Metro Call Band 1 Night WKD Addl Min	Per Minute	0	\$ -	21-Feb-19

Type	Billing Category	Rate Description	Rate Application	NRC	Recurring Rate	Effective Date
Residential	Local Resale Services Residential	Philadelphia and Pittsburgh Suburban Exchanges Local Area Unlimited Usage	Per Month		\$ 6.85	21-Feb-19
Residential	Miscellaneous Charges and Services - Directory Assistance Service	Directory Assistance Call Completion	Per Call		\$ 1.99	21-Feb-19
Residential	Miscellaneous Charges and Services - Directory Assistance Service	National Directory Assistance	Per Call		\$ 1.99	21-Feb-19
Residential	Miscellaneous Charges and Services - Directory Assistance Service	Per Number Requested	Per Call		\$ 1.99	21-Feb-19
Residential	Miscellaneous Charges and Services - IntraLATA Toll Presubscription	The charge for a change in The charge for a change in IntraLATA Toll Presubscription	Per Change		\$ 5.00	21-Feb-19
Residential	Miscellaneous Charges and Services - IntraLATA Toll Presubscription	The charge for an unauthorized Business or Residential service Change in intraLATA Toll Presubscription	Per Change		\$ 35.65	21-Feb-19
Residential	Miscellaneous Charges and Services - Listing Services	Additional Listing Business	Per Call	15	\$ 4.50	21-Feb-19
Residential	Miscellaneous Charges and Services - Listing Services	Foreign Listing Business	Per Call	15	\$ 4.00	21-Feb-19
Residential	Miscellaneous Charges and Services - Listing Services	Non Directory Listed Service Business	Per Call	15	\$ 3.50	21-Feb-19
Residential	Miscellaneous Charges and Services - Listing Services	Non Published Service Business	Per Call	15	\$ 4.00	21-Feb-19
Residential	Miscellaneous Charges and Services - Per Call Service Charges	Busy Line Verification	Per Call		\$ 9.99	21-Feb-19
Residential	Miscellaneous Charges and Services - Per Call Service Charges	Busy Line Verification Interrupt	Per Call		\$ 9.99	21-Feb-19
Residential	Miscellaneous Charges and Services - Per Call Service Charges	Calling Card Customer Dialed	Per Call		\$ 4.99	21-Feb-19
Residential	Miscellaneous Charges and Services - Per Call Service Charges	Calling Card Operator Dialed	Per Call		\$ 5.50	21-Feb-19
Residential	Miscellaneous Charges and Services - Per Call Service Charges	Calling Card Operator Must Dial	Per Call		\$ 4.99	21-Feb-19
Residential	Miscellaneous Charges and Services - Per Call Service Charges	Collect	Per Call		\$ 6.50	21-Feb-19
Residential	Miscellaneous Charges and Services - Per Call Service Charges	General Assistance	Per Call		\$ 1.99	21-Feb-19
Residential	Miscellaneous Charges and Services - Per Call Service Charges	Payphone Surcharge	Per Call		\$ 3.00	21-Feb-19
Residential	Miscellaneous Charges and Services - Per Call Service Charges	Person to Person	Per Call		\$ 9.99	21-Feb-19
Residential	Miscellaneous Charges and Services - Per Call Service Charges	Sent Paid Non Coin Station to Station	Per Call		\$ 9.99	21-Feb-19
Residential	Miscellaneous Charges and Services - Per Call Service Charges	Third Party	Per Call		\$ 9.99	21-Feb-19
Residential	Monthly Recurring Access Line Rates	DTLC 1	Per Month		\$ 5.38	21-Feb-19
Residential	Monthly Recurring Access Line Rates	DTLC 2	Per Month		\$ 5.68	21-Feb-19
Residential	Monthly Recurring Access Line Rates	DTLC 3	Per Month		\$ 6.08	21-Feb-19
Residential	Monthly Recurring Access Line Rates	DTLC 4	Per Month		\$ 6.48	21-Feb-19
Residential	Residential and Business Measured Usage Rates	Zone One Call (1 Mo to 6 Mo Term)	Per Call		\$ 0.03	21-Feb-19
Residential	Residential and Business Measured Usage Rates	Zone One Call (1 Year Term)	Per Call		\$ 0.02	21-Feb-19
Residential	Residential and Business Measured Usage Rates	Zone One Call (2 Year Term)	Per Call		\$ 0.01	21-Feb-19
Residential	Residential and Business Measured Usage Rates	Zone One Call (3 Year Term)	Per Call		\$ 0.01	21-Feb-19
Residential	Residential and Business Measured Usage Rates	Zone One Call (7 Mo to 11 Mo Term)	Per Call		\$ 0.02	21-Feb-19
Residential	Return Check Charge	Return Check Charge	Per Activation		\$ 20.00	21-Feb-19
Residential	Service Charges and Surcharges	Line Connection Charge	Per Service Order	40	\$ -	21-Feb-19
Residential	Service Charges and Surcharges	Restoration of Service Per Occasion Business	Per Service Order	11	\$ -	21-Feb-19
Residential	Service Charges and Surcharges	Secondary Service Order Charge (CCFs)	Per Service Order	5	\$ -	21-Feb-19
Residential	Service Charges and Surcharges	Service Change Charge	Per Change	5	\$ -	21-Feb-19
Residential	Service Charges and Surcharges	Technician Dispatch Charge \$75 for first 30 min (Weekends and after 5:00)	Per Time Period	75	\$ -	21-Feb-19
Residential	Service Charges and Surcharges	Technician Dispatch Charge for first 30 min	Per Time Period	50	\$ -	21-Feb-19
Residential	Service Charges and Surcharges	Technician Dispatch Charge then \$75 each hour (Mon Fri 8-5)	Per Time Period	75	\$ -	21-Feb-19
Residential	Service Charges and Surcharges	Technician Dispatch Charge then \$95 each hour (Weekends and after 5:00)	Per Time Period	95	\$ -	21-Feb-19
Residential	Service Charges and Surcharges	Telephone Number Change Charge	Per Change	26.25	\$ -	21-Feb-19
Residential	Service Charges and Surcharges	Temporary Suspension Charge	Per Service Order	26	\$ -	21-Feb-19
Residential	Service Charges and Surcharges	Transfer of Billing Charge	Per Service Order	12	\$ -	21-Feb-19
Residential	SUPPLEMENTAL SERVICES	ANI (DINS with ANI forwarding) per number	Per Month		\$ 22.22	21-Feb-19
Residential	SUPPLEMENTAL SERVICES	Anonymous Call Rejection	Per Month		\$ -	21-Feb-19
Residential	SUPPLEMENTAL SERVICES	Ascending Regular Hunting per line	Per Month		\$ -	21-Feb-19
Residential	SUPPLEMENTAL SERVICES	Automatic Call Redial	Per Month		\$ 4.82	21-Feb-19
Residential	SUPPLEMENTAL SERVICES	Automatic Call Return	Per Month		\$ 4.82	21-Feb-19
Residential	SUPPLEMENTAL SERVICES	B Channel Transfer PRI T1	Per Month		\$ 29.54	21-Feb-19
Residential	SUPPLEMENTAL SERVICES	Call Forward All Calls	Per Month		\$ 4.82	21-Feb-19
Residential	SUPPLEMENTAL SERVICES	Call Forward Busy	Per Month		\$ 4.82	21-Feb-19
Residential	SUPPLEMENTAL SERVICES	Call Forward Dont Answer	Per Month		\$ 4.82	21-Feb-19
Residential	SUPPLEMENTAL SERVICES	Call Forward Plus	Per Month		\$ 9.63	21-Feb-19
Residential	SUPPLEMENTAL SERVICES	Call Forward Remote (no access)	Per Month		\$ 29.54	21-Feb-19
Residential	SUPPLEMENTAL SERVICES	Call fwd remote Access (Cust Program)	Per Month		\$ 4.82	21-Feb-19
Residential	SUPPLEMENTAL SERVICES	Call Fwd Variable (Cust Program)	Per Month		\$ 4.82	21-Feb-19
Residential	SUPPLEMENTAL SERVICES	Call Hold 1 and 2	Per Month		\$ 4.82	21-Feb-19
Residential	SUPPLEMENTAL SERVICES	Call Privacy (aka Per Call Restrict)	Per Month		\$ -	21-Feb-19
Residential	SUPPLEMENTAL SERVICES	Call Trace (customer originated)	Per Month		\$ 4.82	21-Feb-19
Residential	SUPPLEMENTAL SERVICES	Call Transfer	Per Month		\$ 4.82	21-Feb-19
Residential	SUPPLEMENTAL SERVICES	Call Waiting	Per Month		\$ 4.82	21-Feb-19
Residential	SUPPLEMENTAL SERVICES	Caller ID (incoming)	Per Month		\$ 4.82	21-Feb-19
Residential	SUPPLEMENTAL SERVICES	Caller ID (outgoing)	Per Month		\$ -	21-Feb-19
Residential	SUPPLEMENTAL SERVICES	Caller ID Plus Name (incoming)	Per Month		\$ 4.82	21-Feb-19
Residential	SUPPLEMENTAL SERVICES	Caller ID Plus Name (outgoing)	Per Month		\$ -	21-Feb-19
Residential	SUPPLEMENTAL SERVICES	Customized Ringing	Per Month		\$ 4.82	21-Feb-19
Residential	SUPPLEMENTAL SERVICES	Direct Trunk Overflow	Per Month		\$ 73.98	21-Feb-19
Residential	SUPPLEMENTAL SERVICES	Expanded Rate Centers (up to 5)	Per Month		\$ 74.06	21-Feb-19

Type	Billing Category	Rate Description	Rate Application	NRC	Recurring Rate	Effective Date
Residential	SUPPLEMENTAL SERVICES	Forward Circular Hunting	Per Month		\$ -	21-Feb-19
Residential	SUPPLEMENTAL SERVICES	Hunting Non Hunting Number	Per Month		\$ -	21-Feb-19
Residential	SUPPLEMENTAL SERVICES	Local Account Codes Non Verified	Per Month		\$ -	21-Feb-19
Residential	SUPPLEMENTAL SERVICES	Local Account codes Verified	Per Month		\$ 22.22	21-Feb-19
Residential	SUPPLEMENTAL SERVICES	PRI Call by Call	Per Month		\$ 33.33	21-Feb-19
Residential	SUPPLEMENTAL SERVICES	Queing (UCD w generic Announcement)	Per Month		\$ 4.82	21-Feb-19
Residential	SUPPLEMENTAL SERVICES	Redirect Number Delivery	Per Month		\$ 100.00	21-Feb-19
Residential	SUPPLEMENTAL SERVICES	Remote Access DTO	Per Month		\$ 14.81	21-Feb-19
Residential	SUPPLEMENTAL SERVICES	Remote Call Forwarding per number	Per Month		\$ 29.54	21-Feb-19
Residential	SUPPLEMENTAL SERVICES	Remote Call Forwarding per path	Per Month		\$ 4.82	21-Feb-19
Residential	SUPPLEMENTAL SERVICES	Selective Call Acceptance	Per Month		\$ 5.19	21-Feb-19
Residential	SUPPLEMENTAL SERVICES	Selective Call Forward	Per Month		\$ 5.19	21-Feb-19
Residential	SUPPLEMENTAL SERVICES	Selective Call Rejection	Per Month		\$ 5.19	21-Feb-19
Residential	SUPPLEMENTAL SERVICES	Selective Distinctive Alerting	Per Month		\$ 5.19	21-Feb-19
Residential	SUPPLEMENTAL SERVICES	Speed Calling (8 & 30)	Per Month		\$ 4.82	21-Feb-19
Residential	SUPPLEMENTAL SERVICES	Three Way Calling	Per Month		\$ 4.82	21-Feb-19
Residential	SUPPLEMENTAL SERVICES	Uniform Call Distribution	Per Month		\$ -	21-Feb-19
Residential	Telecommunications Relay Service	Per Residence Access Line Surcharge	Per Month		\$ 0.08	21-Feb-19