

Type	Billing Category	Rate Description	Rate Application	NRC	Recurring Rate	Effective Date
Business	Directory Listings	Additional Listings	Per Listing		\$ 3.05	21-Feb-19
Business	Directory Listings	Non-Listed	Per Listing		\$ 1.85	21-Feb-19
Business	Directory Listings	Non-Published	Per Listing		\$ 2.59	21-Feb-19
Business	Enhanced 911	Database Updated Monthly	Per Month	130	\$ 88.87	01-Feb-20
Business	Enhanced 911	Direct Trunking Facility End Office to PSAP	Per Month	170	\$ 257.72	01-Feb-20
Business	Enhanced 911	Direct Trunking Point of Interconnection	Per Month	65	\$ 88.87	01-Feb-20
Business	Enhanced 911	End Office outgoing trunk unit	Per Month	40	\$ 97.76	01-Feb-20
Business	Enhanced 911	Point of Interconnection	Per Month	110	\$ 124.42	01-Feb-20
Business	Individual Features	Anonymous Call Rejection	Per Line/Trunk		\$ 7.77	01-Nov-20
Business	Individual Features	Call Forwarding	Per Line/Trunk		\$ 12.97	01-Nov-20
Business	Individual Features	Call Forwarding – Busy	Per Line/Trunk		\$ 5.20	01-Nov-20
Business	Individual Features	Call Forwarding – No Answer	Per Line/Trunk		\$ 5.20	01-Nov-20
Business	Individual Features	Call Return	Per Line/Trunk		\$ 10.36	01-Nov-20
Business	Individual Features	Call Selector	Per Line/Trunk		\$ 10.36	01-Nov-20
Business	Individual Features	Call Transfer	Per Line/Trunk		\$ 7.77	01-Nov-20
Business	Individual Features	Call Waiting	Per Line/Trunk		\$ 12.97	01-Nov-20
Business	Individual Features	Caller ID – Deluxe (Name & Number)	Per Line/Trunk		\$ 24.64	01-Nov-20
Business	Individual Features	Caller ID on Call Waiting	Per Line/Trunk		\$ 18.15	01-Nov-20
Business	Individual Features	Distinctive Ring (2#)	Per Line/Trunk		\$ 16.85	01-Nov-20
Business	Individual Features	Distinctive Ring (3#)	Per Line/Trunk		\$ 33.69	01-Nov-20
Business	Individual Features	Hunting	Per Line/Trunk		\$ 12.97	01-Nov-20
Business	Individual Features	Preferred Call Forwarding	Per Line/Trunk		\$ 18.15	01-Nov-20
Business	Individual Features	Remote Access to Call Forwarding	Per Line/Trunk		\$ 18.15	01-Nov-20
Business	Individual Features	Repeat Dial	Per Line/Trunk		\$ 10.36	01-Nov-20
Business	Individual Features	Selective Call Acceptance	Per Line/Trunk		\$ 12.97	01-Nov-20
Business	Individual Features	Selective Call Rejection	Per Line/Trunk		\$ 12.97	01-Nov-20
Business	Individual Features	Speed Calling 30	Per Line/Trunk		\$ 16.85	01-Nov-20
Business	Individual Features	Three-Way Calling	Per Line/Trunk		\$ 12.97	01-Nov-20
Business	Local Exchange Business Line Rates	Business Line Service	Per Line/Trunk		\$ 95.78	01-Nov-20
Business	Local Exchange Business Line Rates	Centrex 1000	Per Line/Trunk		\$ 76.98	01-Nov-20
Business	Local Exchange Business Line Rates	Centrex 2000	Per Line/Trunk		\$ 85.42	01-Nov-20
Business	Local Exchange Business Line Rates	Centrex 3000	Per Line/Trunk		\$ 91.12	01-Nov-20
Business	Local Exchange Business Line Rates	Centrex 4000	Per Line/Trunk		\$ 99.80	01-Nov-20
Business	Local Exchange Business Line Rates	Centrex ACD Capability	Per Line/Trunk		\$ 115.50	01-Nov-20
Business	Local Exchange Business Line Rates	Centrex ACD Manager Feature	Per Line/Trunk		\$ 83.20	01-Nov-20
Business	Local Exchange Business Line Rates	DID Nums - per 20 block	Per Arrangement		\$ 14.51	01-Nov-20
Business	Local Exchange Business Line Rates	Digital Channel Services - Access	Per Line/Trunk		\$ 518.42	01-Nov-20
Business	Local Exchange Business Line Rates	Digital Channel Services - Per Channel	Per Line/Trunk		\$ 62.21	01-Nov-20
Business	Local Exchange Business Line Rates	Digital Channel Services - Per Channel wDID	Per Line/Trunk		\$ 116.64	01-Nov-20
Business	Local Exchange Business Line Rates	ISDN - BRI	Per Line/Trunk		\$ 221.88	01-Nov-20
Business	Local Exchange Business Line Rates	ISDN - PRI Access	Per Line/Trunk		\$ 3,057.13	01-Nov-20

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Business	Local Exchange Business Line Rates	ISDN - PRI Back Up Channel	Per Line/Trunk		\$ 129.61	01-Nov-20
Business	Local Exchange Business Line Rates	ISDN - PRI Per Channel	Per Line/Trunk		\$ 61.16	01-Nov-20
Business	Local Exchange Business Line Rates	Key System Line	Per Line/Trunk		\$ 103.69	01-Nov-20
Business	Local Exchange Business Line Rates	PBX 2-way Trunk	Per Line/Trunk		\$ 103.69	01-Nov-20
Business	Local Exchange Business Line Rates	PBX DID Trunk	Per Line/Trunk		\$ 168.49	01-Nov-20
Business	Local Operator Service	Calling Card – Customer Dial	Per Call		\$ 9.63	01-Nov-20
Business	Local Operator Service	Calling Card – Operator Dialed	Per Call		\$ 8.73	01-Nov-20
Business	Local Operator Service	Calling Card -Operator Must Dial	Per Call		\$ 8.73	01-Nov-20
Business	Local Operator Service	Collect Calling	Per Call		\$ 11.38	01-Nov-20
Business	Local Operator Service	Directory Assistance	Per Call		\$ 3.48	01-Nov-20
Business	Local Operator Service	General Assistance	Per Call		\$ 3.48	01-Nov-20
Business	Local Operator Service	Operator Dialed Surcharge	Per Call		\$ 3.76	01-Nov-20
Business	Local Operator Service	Operator Interrupt	Per Number		\$ 3.92	01-Nov-20
Business	Local Operator Service	Operator Verify	Per Call		\$ 2.75	01-Nov-20
Business	Local Operator Service	Payphone Surcharge	Per Call		\$ 5.25	01-Nov-20
Business	Local Operator Service	Person-to-Person	Per Call		\$ 17.48	01-Nov-20
Business	Local Operator Service	Sent Paid Non Coin/Station-to-Station	Per Call		\$ 17.48	01-Nov-20
Business	Local Operator Service	Third Party	Per Call		\$ 17.48	01-Nov-20
Business	Service Charges	Addition Of Special Access Line Features	Per Service Order		\$ 8.75	01-Nov-20
Business	Service Charges	Central Office Line Connection Charge	Per Line/Trunk		\$ 47.25	01-Nov-20
Business	Service Charges	Service Order Charge	Per Line/Trunk		\$ 25.00	11-Jul-06
Business	Service Charges	Subsequent Service Order Charge	Per Line/Trunk		\$ 16.25	11-Jul-06
Business	Service Charges	Visit Charge	Per Visit		\$ 27.00	11-Jul-06
Business	Windstream 9-1-1 PS/ALI Service	60 Month Contract Monthly Charge - Up to 1,000 stations records	Per Month		\$ 266.62	01-Feb-20
Business	Windstream 9-1-1 PS/ALI Service	per 100 records - 1001 to 2000 station records	Per Month	4750	\$ 21.34	01-Feb-20
Business	Windstream 9-1-1 PS/ALI Service	per 100 records - 2001 to 4000 station records	Per Month	5250	\$ 17.77	01-Feb-20
Business	Windstream 9-1-1 PS/ALI Service	per 100 records - 4001 or more	Per Month	5750	\$ 14.22	01-Feb-20
Business	Windstream 9-1-1 PS/ALI Service	per 100 records - Up to 1,000 stations records	Per Month	4000	\$ 26.66	01-Feb-20
Residential	Directory Listings	Additional Listings	Per Listing		\$ 2.30	11-Jul-06
Residential	Directory Listings	Non-Listed	Per Listing		\$ 1.40	11-Jul-06
Residential	Directory Listings	Non-Published	Per Listing		\$ 1.96	11-Jul-06
Residential	Individual Features	Anonymous Call Rejection	Per Line		\$ 3.00	11-Jul-06
Residential	Individual Features	Call Forwarding	Per Line		\$ 3.00	11-Jul-06
Residential	Individual Features	Call Forwarding – Busy	Per Line		\$ 2.00	11-Jul-06
Residential	Individual Features	Call Forwarding – No Answer	Per Line		\$ 2.00	11-Jul-06
Residential	Individual Features	Call Return	Per Line		\$ 4.00	11-Jul-06
Residential	Individual Features	Call Selector	Per Line		\$ 2.75	11-Jul-06
Residential	Individual Features	Call Transfer	Per Line		\$ 3.00	11-Jul-06
Residential	Individual Features	Call Waiting	Per Line		\$ 4.00	11-Jul-06
Residential	Individual Features	Caller ID – Deluxe (Name & Number)	Per Line		\$ 7.50	11-Jul-06
Residential	Individual Features	Caller ID on Call Waiting	Per Line		\$ 6.00	11-Jul-06

Type	Billing Category	Rate Description	Rate Application	NRC	Recurring Rate	Effective Date
Residential	Individual Features	Distinctive Ring (2#)	Per Line		\$ 4.50	11-Jul-06
Residential	Individual Features	Distinctive Ring (3#)	Per Line		\$ 9.00	11-Jul-06
Residential	Individual Features	Hunting	Per Line		\$ 5.00	11-Jul-06
Residential	Individual Features	Preferred Call Forwarding	Per Line		\$ 3.50	11-Jul-06
Residential	Individual Features	Remote Access to Call Forwarding	Per Line		\$ 5.00	11-Jul-06
Residential	Individual Features	Repeat Dial	Per Line		\$ 3.00	11-Jul-06
Residential	Individual Features	Selective Call Acceptance	Per Line		\$ 4.00	11-Jul-06
Residential	Individual Features	Selective Call Rejection	Per Line		\$ 4.00	11-Jul-06
Residential	Individual Features	Speed Calling 30	Per Line		\$ 2.25	11-Jul-06
Residential	Individual Features	Three-Way Calling	Per Line		\$ 3.00	11-Jul-06
Residential	Local Exchange Residence Line Rates	Digital ISDN Line	Per Line		\$ 83.00	11-Jul-06
Residential	Local Exchange Residence Line Rates	Residence Line Service	Per Line		\$ 39.95	11-Jul-06
Residential	Local Exchange Residence Line Rates	Second Line - Office/Teen	Per Line		\$ 59.95	11-Jul-06
Residential	Local Exchange Residence Line Rates	Second Line - Online	Per Line		\$ 39.95	11-Jul-06
Residential	Local Operator Service	Calling Card – Customer Dial	Per Call		\$ 5.50	21-Feb-19
Residential	Local Operator Service	Calling Card – Operator Dialed	Per Call		\$ 4.99	21-Feb-19
Residential	Local Operator Service	Calling Card -Operator Must Dial	Per Call		\$ 4.99	21-Feb-19
Residential	Local Operator Service	Collect Calling	Per Call		\$ 6.50	21-Feb-19
Residential	Local Operator Service	Directory Assistance	Per Call		\$ 1.99	11-Jul-06
Residential	Local Operator Service	General Assistance	Per Call		\$ 1.99	21-Feb-19
Residential	Local Operator Service	Operator Dialed Surcharge	Per Call		\$ 2.15	21-Feb-19
Residential	Local Operator Service	Operator Interrupt	Per Number		\$ 2.24	11-Jul-06
Residential	Local Operator Service	Operator Verify	Per Call		\$ 1.57	11-Jul-06
Residential	Local Operator Service	Payphone Surcharge	Per Call		\$ 3.00	21-Feb-19
Residential	Local Operator Service	Person-to-Person	Per Call		\$ 9.99	21-Feb-19
Residential	Local Operator Service	Sent Paid Non Coin/Station-to-Station	Per Call		\$ 9.99	21-Feb-19
Residential	Local Operator Service	Third Party	Per Call		\$ 9.99	21-Feb-19
Residential	Service Charges	Addition Of Special Access Line Features	Per Service Order		\$ 5.00	11-Jul-06
Residential	Service Charges	Central Office Line Connection Charge	Per Line		\$ 17.50	11-Jul-06
Residential	Service Charges	Service Order Charge	Per Line/Trunk		\$ 15.00	11-Jul-06
Residential	Service Charges	Subsequent Service Order Charge	Per Line/Trunk		\$ 5.00	11-Jul-06
Residential	Service Charges	Visit Charge	Per Visit		\$ 23.00	11-Jul-06