

# THE TV ALTERNATIVE YOU'VE BEEN WAITING FOR HAS ARRIVED

Watch the channels you love on TV and mobile devices, at home or on-the-go with Cloud DVR

## TV JUST GOT EVEN BETTER

Kinetic TV is the next generation TV option designed to let you watch what you want, how you want, where you want. Experience all your favorite shows, movies and sports, along with the all the TV features you love and more.

**REPLAY** Instantly watch up to the past 72 hours of shows, movies, and sports from the Kinetic TV app.

**CLOUD DVR** Record now and watch later with 50 hours of free cloud DVR storage

**HD INCLUDED** All packages include HD channels at no additional cost

**NO CONTRACT** No term contract required, cancel anytime

**MULTI-STREAMING** Watch multiple shows on multiple devices, simultaneously

**VIDEO ON DEMAND** Choose from an extensive library of great entertainment

**MONEY-BACK GUARANTEE** Try it risk-free with our 30-day money-back guarantee

## FREQUENTLY ASKED QUESTIONS

### WHAT IS STREAMING?

Streaming uses the Internet to deliver audio and video entertainment to televisions, computers, game consoles and mobile devices, like smartphones or tablets. You can use your own streaming device (Fire TV Stick, Apple TV, etc.), a Smart TV or purchase a streaming device from Windstream.

### IS THERE A DVR?

Yes! But recording doesn't require a bulky box. It's all done in "the cloud," so you can access your stored programs from anywhere with an adequate Internet connection.

### DO I NEED KINETIC INTERNET?

Yes, Kinetic TV is available to existing and new Kinetic Internet customers. For the best streaming experience, you will need Internet speeds of at least 10 Mbps or higher.

### WHAT CHANNELS ARE INCLUDED?

Kinetic offers a variety of packages with no contract. Kinetic TV Select – our base package – includes more than 70 channels, local channels, music, along with video on demand, 50 hours of Cloud DVR storage and three viewing streams. A complete list of packages and add-ons can be found inside.



## DOWNLOADING THE KINETIC TV APP IS EASY.

Note: Before you get started you'll need the Kinetic TV username and password we issued in the Welcome Email.

1. Load the app store on your compatible device
2. Search for the Kinetic TV app
3. Download and install the app
4. Once downloaded, the Kinetic TV app will appear in the apps section of your device
5. Select the app icon to open it
6. Enter your Kinetic username and password and click Sign in.

## COMPATIBLE DEVICES

### MOBILE PHONE

iPhone (iOS 9+)

Android Phone (5.1+)

### TABLET

iPad (iOS 9+)

Android Tablet (5.1+)

### STREAMING STICK

Amazon Fire Stick (Gen 2+)

Gen 1 Fire Stick not supported due to poor performance.

### SMART TV

Android Smart TV

Philips, Sharp, Sony

Fire TV Edition

Element, Westinghouse

### STREAMING STB

Apple TV (Gen 4, TV OS)

Android TV

Certification on nVidia Shield, Xiaomi MiBox, Sony smart TVs

Amazon Fire TV (Gen 2+)

### BROWSER

Chrome (Win 49+, OS X 55+)

IE (11+ on Windows 8.1+)

Edge (13+)

Safari (8+ on Mac OS X 10.11+)

Firefox (47+)



For support visit [windstream.com/mykineticTV](http://windstream.com/mykineticTV)

# TV ON YOUR TERMS

Introducing



kinetic.tv

by windstream.



**Kinetic by Windstream:** Limited-time, non-transferable offer for residential customers that may not be combined with other promotions. Credit restrictions may apply. Subject to availability, and Windstream Terms and Conditions ([windstream.com/terms](http://windstream.com/terms)). **Kinetic TV:** Service is month to month for residential customers that subscribe to 10MB or higher Kinetic Internet service. Kinetic TV includes a base package of national network and regional sports stations, add on programming is available for add'l cost. Included in the service: 5 profiles; 3 content streams (extra streams available for an add'l monthly fee); 50 hours of cloud/network DVR service (add'l hours available for an add'l fee); video on demand; in-home and out-of-home viewing; and look-back and start-over functions are available for select channels and are subject to change. A Windstream streaming device is available but not required. The Kinetic TV streaming application must be downloaded and add'l third-party terms and conditions may apply. Taxes, fees and surcharges are extra and not included in introductory or standard rate. Not all programming available in all areas. Channel lineup and programming subject to change. **Money-Back Guarantee:** If customer cancels new Kinetic TV service within 30 days after start of service, all service charges and any equipment and install charges, if applicable, related to Kinetic TV services only, will be refunded. © 2019 Windstream Services, LLC. All rights reserved. Kinetic and Windstream are registered service marks or trademarks of Windstream Intellectual Property Services, Inc. and/or its affiliates. All other marks are the property of their respective owners.

STV CHL RATES LEXNC 07/19

Lexington, NC & Surrounding Area

# KINETIC TV SELECT

INCLUDES LOCAL BROADCAST CHANNELS, 3 STREAMS, 50 HRS DVR, 5 PROFILES, VOD, TVE

\$75/mo

3	WCWG CW	20	WUNC NC
4	WUNL PBS	21	WCWG Bounce
5	WEATHER CHANNEL	22	WGHP TV8.2
6	WMYV MY NETWORK	23	WGHP THIS TV
7	WXLV ABC	24	WFMY 24/7 Weather
9	WFMY CBS	25	WFMY JUSTICE
10	WGHP FOX	26	WXLV STADIUM
11	WXII NBC	27	WXLV Charge!
13	CITY TV	28	WXLV TBD
17	QVC	29	WMYV GetTV
18	HSN	30	WMYV Comet
19	WUNC KIDS	31	WXII ME TV

107	HDNET MOVIES	250	TLC
108	TNT	252	ANIMAL PLANET
112	TBS	254	TRAVEL
119	AMC	256	HISTORY
120	DISCOVERY	260	INVESTIGATION DISCOVERY
124	USA	265	NAT GEO
128	FX	302	DISNEY
129	FX	314	NICKELODEON
132	A&E	325	CARTOON/ADULT SWIM
134	E!	360	LIFETIME
138	TV LAND	362	LIFETIME MOVIE NETWORK
140	COMEDY CENTRAL	368	OXYGEN
145	PARAMOUNT	372	WE TV
151	SYFY	450	HGTV
155	BET	452	FOOD
164	truTV	471	MOTOR TREND
170	OWN	502	MTV
178	FREEFORM	518	VH-1
180	WGN	525	CMT
181	BRAVO	529	GAC
185	HALLMARK	602	ESPN
188	BBC America	603	ESPN2
202	CNN	640	NBC SPORTS
203	HEADLINE NEWS	641	GOLF
210	FOX NEWS	652	FOX SPORTS 1
211	FOX BUSINESS NEWS	653	FOX SPORTS 2
215	MSNBC	724	FS SOUTH
216	CNBC	729	FS SOUTHEAST
225	The Weather Channel	790	TCM

## KINETIC TV MUSIC CHANNELS

INCLUDED IN KINETIC TV SELECT PACKAGE

901	Adult Alternative	926	Dance Clubbin'
902	Classic Rock	927	Easy Listening
903	Rock	928	Swinging Standards
904	Rock Alternative	929	Hit List
905	Heavy Metal	930	Groove
906	Alt Rock Classics	931	Maximum Party
907	Country Classics	932	The Chill Lounge
908	Alt Country / Americana	933	Pop Adult
909	Hot Country	934	The Light
910	No Fences	935	Jammin'
911	Bluegrass	936	Gospel
912	Folk Roots	937	Holiday Hits
913	Soul Storm	938	Eclectic Electronic
914	Urban Beats	939	Y2K
915	Hip Hop	940	Flashback 70's
916	Classic R'N'B & Soul	941	Everything 80's
917	The Spa	942	Nothin' But 90's
918	Kid's Stuff	943	Jukebox Oldies
919	Broadway	944	Jazz Masters
920	Latino Tropical	945	Jazz Now
921	Today's Latin Pop	946	Smooth Jazz
922	Eventos	947	The Blues
923	Retro Latino	948	Chamber Music
924	Romance Latino	949	Classic Masters
925	Rock En Espanol	950	Pop Classics

# KINETIC TV PREFERRED

INCLUDES KINETIC SELECT

\$85/mo

131	UP	465	DESTINATION AMERICA
167	RFD TV	466	DISCOVERY LIFE
186	Hallmark Drama	469	DISCOVERY FAMILY
187	Hallmark Movies & Mysteries	470	SCIENCE
206	Fusion	504	MTV2
217	CNBC World	508	NickMusic
257	VICELAND	509	BET Jams
266	Nat Geo Wild	519	VH1 Soul
272	FYI	520	MTV CLASSIC
301	ESPNNews	528	AXS
304	Disney XD	531	CMT MUSIC
306	Disney Junior	607	SEC
318	NICK TOONS	608	SEC (OVERFLOW)
320	NICK Jr.	630	NFL Network
322	TEENNick	660	TENNIS
327	BOOMERANG	680	OUTDOOR CHANNEL
357	MTV Tr3s	681	ESPNU
364	LIFETIME REAL WOMEN	792	FXM
408	AMERICAN HEROES	797	IFC
454	DIY	800	PIXL
456	COOKING CHANNEL		

## ADD PREMIUM PACKAGES

**starz** \$10/mo

801	Starz Cinema	804	Starz Edge
802	Starz Comedy	805	Starz in Black
803	Starz	806	Starz Kids

**encore** \$5/mo

807	Encore Action	811	Encore Family
808	Encore Black	812	Encore Suspense
809	Encore Classic	813	Encore Westerns
810	Encore		

**PIXL** \$2/mo

800 PIXL

## ADD-ONS

4 Total Streams **\$5/mo**

5 Total Streams **\$10/mo**

Total of 100 hrs DVR **\$5/mo**

Total of 200 hrs DVR **\$10/mo**

Total of 300 hrs DVR **\$15/mo**

## ANDROID STREAMING DEVICE

Rent Your Device **\$5/mo**

Buy Your Device **\$74.99 (one time payment)**

## KINETIC TV SPORTS AND ENTERTAINMENT

\$5/mo

301	ESPNEWS	408	AMERICAN HEROES
675	WORLD FISHING	465	DESTINATION AMERICA
647	FCS ATLANTIC	466	DISCOVERY LIFE
648	FCS CENTRAL	469	DISCOVERY FAMILY
649	FCS PACIFIC	470	SCIENCE
676	SPORTSMAN CHANNEL	653	FOX SPORTS 2