

MASS Conferencing Services and Pricing Schedule - Standard Charges

Automated Conferencing - Per Minute Rates

Unattended Domestic Audio (Reservationless and Scheduled)

Moderator Dial-Out (Contiguous 48 US States) and Local Access \$0.065 / Minute

Toll Free & Record/Playback (Contiguous 48 US States) \$0.065 / Minute

Unattended International Audio (Including Hawaii, Alaska, and U.S. Possessions)

Group 1B.....\$0.20 / Minute

Brazil (Sao Paulo, Rio De Janeiro), Bulgaria (Sofia), Czech Republic (Prague), Estonia (Tallinn), Greece (Athens), Latvia (Riga) Lithuania (Vilnius), Romania (Bucharest), Slovakia (Bratislava), Slovenia (Ljubljana), South Korea (Seoul)

Dial Out

Belgium, Canada, France, Germany, Hawaii, Hungary, Ireland, Israel, Italy, Puerto Rico, Portugal, Singapore, Spain, United Kingdom, and U.S. Virgin Islands

Group 4.....\$0.35 / Minute

Dial Out

American Samoa, Andorra, Antigua and Barbuda, Bahrain, Bolivia, Bulgaria, Colombia, Costa Rica, Gibraltar, India, Indonesia, Kazakhstan, Jamaica, Latvia, Lithuania, Malawi, Malta, Mexico, Monaco, Nigeria, Panama, Philippines, Romania, Rwanda Republic, Slovakia, South Africa, Uganda, Ukraine, Uruguay, Venezuela, Vietnam, Zambia, Zimbabwe

Local Access

Belgium (Brussels), Canada (Montreal, Toronto), France (Paris, France 0811), Germany (Frankfurt, Munich, Germany 01801), Ireland (Dublin, Ireland 1890), Italy (Milan, Rome), Singapore, Spain (Barcelona, Madrid), United Kingdom (Belfast, Edinburgh, Reading, London, UK 0845)

Local Access

Bahrain (Manama), China (Beijing), India (Bangalore, Delhi, Mumbai), Mexico (Mexico City), Russia (Moscow), South Africa (Johannesburg), Taiwan (Taipei), Turkey (Istanbul)

Group 2.....\$0.25 / Minute

Dial Out

Australia, Austria, Cyprus, Denmark, Dominican Republic, Finland, Guam, Hong Kong, Japan, Luxembourg, Netherlands, New Zealand, Norway, Poland, South Korea, Sweden, Switzerland

Group 5.....\$0.45 / Minute

ITF

Australia, Austria, Belgium, Denmark, Finland, France, Germany, Hong Kong, Hungary, Ireland, Israel, Italy, Luxembourg, Malaysia, Netherlands, New Zealand, Poland, Singapore, South Korea, Spain, Sweden, Switzerland, United Kingdom

Local Access

Australia (Brisbane, Melbourne, Sydney), Austria (Vienna), Denmark (Copenhagen), Finland (Helsinki), Hong Kong, Hungary(Budapest), Israel (Tel Aviv), Japan (Chiba, Fukuoka, Hiroshima, Nagoya, Osaka, Sapporo, Sendai, Shizuoka, Tachikawa, Toyama, Tokyo, Urawa, Yokohama), Luxembourg, Malaysia (Kuala Lumpur), New Zealand (Auckland), Netherlands(Amsterdam), Norway (Oslo), Poland (Warsaw), Portugal (Lisbon), Sweden (Stockholm), Switzerland (Geneva, Zurich)

Group 6.....\$0.55 / Minute

ITF

Argentina, Bahrain, China 400, Cyprus, Czech Republic, Estonia, Greece, Iceland, India, Japan, Latvia, Mexico, Norway, Portugal, Russia, Slovakia, Slovenia, Uruguay -- AUSTRIA MOBILE, FRANCE MOBILE, FRANCE PAYPHONE, GERMANY MOBILE, SWEDEN MOBILE, UK MOBILE

Group 3.....\$0.30 / Minute

Dial Out

Argentina, Bermuda, Brazil, Brunei, Chile, China, Croatia, Czech Republic, Estonia, Greece, Malaysia, N. Mariana Islands, Peru, Russia, Taiwan, Thailand, Turkey

Group 7.....\$0.75 / Minute

ITF

Local Access

Services & Pricing Schedule Billing Footnotes:

Services will be billed in U.S. dollars, unless expressly stated otherwise by MASS or agreed upon by the parties in writing. Without limiting any other applicable fees and charges, Customer will be charged overage fees for minutes used and exceeding minimums available to Customer pursuant to specific service plans offered from MASS and agreed to by Customer. International rates and surcharges apply on a per minute basis for all calls originating outside the non-contiguous United States and/or international dial-out. For calls with less than three (3) participants, a minimum connection charge will apply (Connection Charge). Call set-up and disconnect charges also apply to all inbound and outbound legs of all calls. MASS rounds completed calls to the next full minute on a per participant basis and rounds the price of the call to the nearest whole cent. Services that are not listed herein, including Enhanced Services such as moderator set-up, cancellation, rescheduling and no-show fees for Operator Assisted calls, are subject to MASS's Standard Charges, which are available upon request from Customer's MASS Sales Representative. MASS is required by the Federal Communications Commission (FCC) to contribute to the federal Universal Service Fund (USF), which subsidizes telecommunications services in high cost and rural areas and services to low income consumers, schools, libraries and rural health care providers. To recover the cost of its federal USF contributions, MASS assesses federal USF charges equal to the then-applicable quarterly contribution factor (as established by the FCC) times the portion of your invoice subject to federal USF charges. In addition, MASS assesses a 2.95% monthly telecommunications surcharge/carrier cost recovery fee (Telecommunications Surcharge) on audio conferencing services to recover its costs associated with regulatory requirements and compliance, as well as regulatory, compliance and other costs imposed by its underlying telecommunications carriers on MASS. USF charges apply to the Telecommunications Surcharge. Additionally, MASS imposes a 2.8% service fee (Service Fee) on all pre-tax charges. MASS will not provide advance notice of any change in the quarterly USF contribution factor, USF charges, the Telecommunications Surcharge or the Service Fee. USF charges, the Telecommunications Surcharge, and the Service Fee are neither taxes nor government-required charges. MASS applies a per minute surcharge to each toll-free minute originating from Alaska, Hawaii, any US Territory, the Caribbean or Canada. For the avoidance of doubt and notwithstanding the foregoing, the Service Fee and Connection Charge will not apply to iMeet or GlobalMeet Services and the Telecommunications Surcharge will not apply to iMeet Services.

MASS Conferencing Services and Pricing Schedule - Standard Charges

Bulgaria, Chile, Colombia, Croatia, Egypt, Indonesia, Lithuania, Panama, Peru, Philippines, Romania, Saudi Arabia, South Africa, Taiwan, Thailand, Turkey, Ukraine, United Arab Emirates, Venezuela, Vietnam

Group 8.....\$0.85 / Minute

ITF

BELGIUM MOBILE, BELGIUM PAYPHONE, ESTONIA MOBILE, GERMANY PAYPHONE, IRELAND MOBILE, ITALY MOBILE, ITALY PAYPHONE, JAPAN MOBILE, NETHERLANDS MOBILE, NETHERLANDS PAYPHONE, PORTUGAL MOBILE, PORTUGAL PAYPHONE, SPAIN MOBILE, SWITZERLAND MOBILE, UK PAYPHONE

Dial Out

Afghanistan, Alaska, Anguilla, Azerbaijan, Bahamas, Barbados, British Virgin Islands, Cayman Islands, Cambodia, Cameroon, Dominica, Egypt, Ghana, Grenada, Iceland, Ivory Coast, Kenya, Maldives, Mauritius, Mongolia, Montserrat, Mozambique, Oman Dem Republic, Pakistan, Saudi Arabia, Senegal, Slovenia, St. Kitts and Nevis, Saint Lucia, Saint Vincent, Tanzania, Togo Republic, Trinidad & Tobago, Tunisia, Turks & Caicos, UAE

A \$0.30 per minute surcharge applies for any international dial out call legs connecting with mobile phones and/or devices outside of the U.S. or Canada.

Automated Conferencing - Enhanced Services

Conference Set-Up Fee \$2.95 / Conference

Record/Playback Set-Up Fee..... \$7.95 / Call

Before the call

Reservation Fee (Web-based reservations – no charge) \$35.00 / Call

Custom Welcome Prompt ReadyConference® Plus Only (Requires Dedicated Dial In Number) \$100.00 / Month

Dedicated Dial In Number ReadyConference® Plus Only \$100.00 / Month

Wallet Card Rush Delivery..... \$30.00/Delivery

After the call

ReadyConference® Plus, ReadyConference® Global, and GlobalMeet® Replay/Recording Storage Extension (conferencing hub only)

30 Days \$25

180 Days \$75

360 Days \$100

Recording – 1st Download \$25.00 For Unlimited Downloads Per File

Transcription

24 hour Turnaround \$60.00 / ¼ Hour

CD Duplication - up to 75 minutes per CD

CDs \$25.00 / CD

Price includes: Typesetting of black and white label material onto CDR face, soft plastic "slim case".
Postage added at cost.

CD Split (Editing charge for recordings over 75 minutes)..... \$10.00 / Split

MASS Conferencing Services and Pricing Schedule - Standard Charges

Internet Services/Web Conferencing – Per Minute Rates

GlobalMeet Web	\$0.15 / Minute
Cisco WebEx™ Meeting Center	\$0.35 / Minute
Contract pricing is also available	
Microsoft® Office Live Meeting	\$0.35 / Minute
Contract pricing is also available	
Microsoft® Office Live Meeting for Events	\$0.45 / Minute
Available with PremiereCall™ Auditorium® and Event.	
Adobe Services: Adobe® Connect™ *	\$0.35 / Minute
* See Schedule of Terms of Use for Adobe Services in the Agreement, which provides that the applicable end user license agreement and/or the then-current Adobe Terms of Use agreement and Attendee Terms of Use agreement, available at http://www.adobe.com/products/eulas , govern and control any and all use and provision of the Adobe Services and/or any affiliated hosted applications.	

Internet Services/Web Conferencing – Annual Named User License(s)

GlobalMeet® Services*	\$39.95 / Named User * / Month
* See GlobalMeet®-specific Services and Pricing Schedule Addenda for full plan details, including but not limited to Named User, participant and domestic U.S. minutes allowances/restrictions, overage fees and payment, billing and other terms and conditions for such services applicable under the Named User License model. Provision and use of GlobalMeet® Services is and will at all times be subject to Customer's acceptance of MASS's standard terms and conditions for such services, which shall be made available to Customer at time of order and that shall govern and control any and all use and provision of the GlobalMeet® Services.	
iMeet® Services*	\$39.95 / Named User * / Month
* See iMeet®-specific Services and Pricing Schedule Addenda for full plan details, including but not limited to Named User, participant and domestic U.S. minutes allowances/restrictions, as well as payment, billing and other terms and conditions for such services applicable under the Named User License model. Provision and use of iMeet® Services is and will at all times be subject to Customer's acceptance of MASS's standard terms and conditions for such services, which shall be made available to Customer at time of order and that shall govern and control any and all use and provision of the iMeet® Services.	

Internet Services/Web Conferencing – Enhanced Services

Cisco WebEx™ Meeting Center	
Recording (for File or 12 months of Replay)	\$50.00 / Event
Replay (per hit).....	\$4.00 / Hit
File (file of both audio and web recording).....	no charge
Microsoft® Office Live Meeting	
Recordings will be hosted by MASS for a period of 12 months	
Recording (for File or 12 months of Replay)	\$50.00 / Event
Replay (per hit).....	\$4.00 / Hit
File (file of both audio and web recording).....	no charge

MASS Conferencing Services and Pricing Schedule - Standard Charges

Microsoft® Office Live Meeting for Events

Available with PremiereCallSM Auditorium® and Event.

Recordings will be hosted by MASS for a period of 12 months

Recording (for File or 12 months of Replay)	\$500.00 / Event
Replay (per hit).....	\$8.00 / Hit
File (file of both audio and web recording given to customer via FTP)	\$250.00 / File
Event Production Services (available via SOW)	\$ICB / Each

Event Production Services

Event Production Services can be used with Event or Auditorium level Audio programs. Web components that can be worked with are: Microsoft® Office Live Meeting , Cisco WebEx™ Meeting Center, or Adobe® Acrobat® Connect™ Pro 7 Hosted micro sites sold through MASS or Microsoft® Office Live Meeting

Event Monitor (Up to 1 hour and 45 minutes of assistance)	\$595.00 / Call
Event Assistance (Up to 3 hours of assistance).....	\$995.00 / Call
Event Production (Up to 6 hours of assistance).....	\$2,095.00 / Call
Event Production Plus (Up to 6 hours of assistance within a 24 hour period).....	\$2,995.00 / Call
Event Extension	\$110.00 / 30 Minutes
Event Content.....	\$1,295.00 / Call
Additional Event Session.....	\$360.00 / Call
Event Expedite	\$1,000.00 / Call
Event After Hours Support	\$250.00 / Call
Event Reschedule Pre Rehearsal	\$300.00 / Call
Event Reschedule Post Rehearsal.....	\$1,400.00 / Call
Event Cancel Pre Rehearsal	\$350.00 / Call
Event Cancel Post Rehearsal	\$1,400.00 / Call
Presentation Management	\$90 / ¼ Hour

Operator Assisted Conferencing – Per Minute Rates

PremiereCallSM Auditorium®

(Includes: Immediate Participant Entry, Dedicated Operator, Dedicated Event Manager, Q&A, Polling, pre/post conferences, Basic Introduction Script)

Standard.....	\$300 Call Minimum
Direct Dial (Local Access)	\$0.29 / Minute
Toll Free (Contiguous 48 US States), Moderator Dial Out (48 US States)	\$0.29 / Minute

PremiereCallSM Event

(Includes: Dedicated Operator, Dedicated Event Manager, Q&A, Polling, pre/post conferences, Basic Introduction Script)

Standard.....	\$500 Call Minimum
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MASS Conferencing Services and Pricing Schedule - Standard Charges

Direct Dial (Local Access)	\$0.35 / Minute
Toll Free (Contiguous 48 US States), Moderator Dial Out (48 US States)	\$0.35 / Minute

PremiereCall Connection

(Includes: Roll Call)

Standard	\$220 Call Minimum
Direct Dial (Local Access)	\$0.32 / Minute
Toll Free (Contiguous 48 US States), Moderator Dial Out (48 US States)	\$0.32 / Minute

Investor Relations

Direct Dial (Local Access)	\$0.49 / Minute
Toll Free (Contiguous 48 US States), Moderator Dial Out (48 US States)	\$0.49 / Minute

(Participant billing will be based on common call duration, calculated based on first to join and last to leave.)

Operator Assisted Conferencing – Enhanced Services

PremiereCallSM Auditorium®

(Includes: Immediate Participant Entry, Dedicated Operator, Dedicated Event Manager, Q&A, Polling, pre/post conferences, Basic Introduction Script)

Scheduling Fee	\$50.00/Call
Name on Entry	\$5.00/ Line
Dial Out Surcharge	\$5.00 / dial out + per minute rate
Operator Stand By	\$150.00 / Call
Host Controls	See “Enhanced Services”/During the Call
CommLine	See “Enhanced Services”/During the Call
Audio File (mp3, wav)	See “Enhanced Services”/Audio Production

PremiereCallSM Event and Investor Relations

(Includes: Dedicated Operator, Dedicated Event Manager, Q&A, Polling, pre/post conferences, Basic Introduction Script)

Scheduling Fee	\$50.00/ Call
Dial Out Surcharge	\$5.00 / dial out + per minute rate
Setup	\$7.00 / Line

PremiereCall Connection

(Includes Roll Call)

Scheduling Fee	\$50.00/Call
Customized Operator Dial Out surcharge	\$5.00 / Participant
Setup	\$3.00 / Line

Before the call

Blast E-Mail	\$0.40 / E-Mail
Blast Fax	\$0.40 / Page
Blast Voice-Mail	\$0.40 / Minute

MASS Conferencing Services and Pricing Schedule - Standard Charges

Custom Welcome Prompt Set-Up	\$1,500.00 / Prompt
Custom Welcome Prompt	\$100.00 / Month
Dedicated Dial In Number (Operator Assisted)	\$100.00 / Month
Broadcast Messaging Rush Charge	\$75.00
Presentation Management	\$90 / ¼ Hour
Pre-Recorded Audio Package	
Standard (3-5 Days).....	\$500 / Session
Rush (24 hours)	\$750 / Session
Immediate (Less than 24 hours but more than 6 hours)	\$1,000 / Session
Pre-Conference Support (following the initial 15 minutes of support)	\$75 / ¼ Hour
Pre-Conference Comm Line (following the initial 15 minutes of support).....	\$75 / ¼ Hour
RSVP Services (available with PremiereCall SM Event and Investor Relations)	
Basic RSVP Set Up (Web-based).....	\$100.00 set up
(Includes: confirmation emails, standard questions only, question ordering, customer logo)	
Enhanced RSVP Set Up (Web-based)	\$150.00 set up
(Includes: confirmation emails, standard and user-defined questions, question ordering, customer logo, URL link on success page)	
Custom RSVP Set Up (Web-based)	\$250.00 set up
(Includes: Enhanced set up plus private branding, customized web pages/emails)	
Basic RSVP (up to 10 questions).....	\$5.00 / RSVP
Enhanced RSVP (up to 20 questions)	\$10.00 / RSVP
Phone RSVP support (in addition to Basic or Enhanced)	\$3.00 / RSVP
Phone RSVP - Setup/Change.....	\$150.00 / RSVP
Real Time Reporting (web-based)	\$100.00 set up
RSVP Reports (generated by PGS).....	\$25.00 / Report
Polling Merge Report (generated by PGS)	\$50.00 / Report
File Hosting (includes unlimited downloads)	\$250.00 / File
During the call (available with PremiereCall SM Event, Investor Relations and Auditorium®)	
1st Comm Line	\$100.00
Additional Comm Lines	\$150.00 / Comm Line
Message Left for Participant (Domestic U.S.).....	\$5.00/Participant
Message Left for Participant (International).....	\$10.00/Participant
Host Controls.....	\$250.00/ Event
Custom Hold Music (PremiereCall SM Event and Investor Relations Only)	\$75.00 / Call
After the call (available with PremiereCall SM Event)	
Basic Event Reports.....	\$50.00 / Report
Polling Merge Report (PremiereCall SM Event and Investor Relations Only)	\$50.00 / Report
English-to-English Transcription (also available with PremiereCall SM Auditorium®)	

MASS Conferencing Services and Pricing Schedule - Standard Charges

24 Hour day Turnaround	\$60.00 / ¼ Hour
6 Hour Turnaround	\$85.00 / ¼ Hour
3 Hour Turnaround	\$125.00 / ¼ Hour
Translation	\$37.50 / ¼ Hour

****Translation Cancellation:** For customers providing less than 48 hours notice of call cancellation, customers will pay the applicable Translation rate per quarter hour for the scheduled duration of the call. Additionally, customers will also be charged for the number of translators scheduled.

Translated Transcription	\$.20 / Word
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(The Translated Transcription charge will apply for call recordings where the original audio file is not in English. The call content is then translated into another language in order to create a transcript.)

Attendance Report (under 3 fields)	\$25 minimum or \$0.50/Participant
Attendance Report (3-5 fields)	\$40 minimum or \$1.00/Participant
Attendance Report (over 5 fields)	\$75 minimum or \$1.25/Participant
Priority Attendance Report (less than 4 hours)	\$25/Report
Rush Attendance Report (less than 2 hours)	\$50/Report

SoundByte® (Call recording with feature-rich playback options)

Basic – 5 day minimum (available with PremiereCall SM Auditorium®, Event and Investor Relations)	\$150.00 / Day*
Deluxe – unlimited usage (available with PremiereCall SM Event and Investor Relations)	\$200.00 / Day*
Custom SoundByte (available with PremiereCall SM Event and Investor Relations)	\$20.00 / Day*
Dedicated Dial In Number	\$50.00 / Month
Local Access	\$0.45 / Minute
Toll-Free Access	\$0.45 / Minute
One-time set up (first menu)	\$400.00 / Menu
One-time set up (each additional menu)	\$150.00 / Menu
Transcription	\$25.00 / Report
Transcription Entry	\$0.25 / Entry
SoundByte Rush Charge	\$100.00

* 5-day minimum for SoundByte. Pricing includes one usage report and one voice capture report.

Audio Production (available with PremiereCallSM Event and Investor Relations)

CD Duplication - up to 75 minutes per CD:

(Also available with PremiereCallSM Auditorium®)

CDs	\$65.00 / CD
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Price includes: Typesetting of black and white label material onto CDR face, soft plastic "slim case".
Postage added at cost.

CD Split (Editing charge for recordings over 75 minutes)	\$10.00 / Split
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Audio File; 3-5 day turnaround (.wav, .mp3, .asf, .rm – Real Audio, .wma – Windows Media)	\$150.00 / File
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(.wav, .mp3, .asf, .rm – Real Audio, .wma – Windows Media)

MASS Conferencing Services and Pricing Schedule - Standard Charges

Audio Production Rush Charge (24 hour turnaround)..... \$75.00

Digital Editing:

Five Business-day Turnaround \$100.00 / ¼ Hour
 Three Business-day Turnaround..... \$125.00 / ¼ Hour
 Two Business-day Turnaround \$175.00 / ¼ Hour
 Studio CD Mastering \$75.00 / CD

Creative Services and Fulfillment (available with PremiereCallSM Event and Investor Relations)

Creative Services \$37.50 / ¼ Hour
 Product Fulfillment..... \$5.00 / Packet
 Assembly / Modification \$1.50 / Page
 B/W Photocopies..... \$0.25 / Page
 Color Photocopies \$2.00 / Page
 Fulfillment Rush Charge..... \$75.00
 Handling \$7.95 / Item
 Shipping Cost plus \$2 / Shipment
 Tape Archival Fee – Audio Recordings..... \$50.00 / Year

Cancellation/Rescheduling/No-Show

Rescheduling Fee – Less than 24 hours of call start \$10 / Line
 Cancellation Fee – Less than 24 hours of call start \$10 / Line
 Cancellation Fee – More than 24 hours, but less than 90 days \$50 / Call
 Non-Cancellation Fee – 0 Participants show up \$15 / Line
 Reservation Change Fee – (i.e. add or delete enhanced services/ports) \$45 / Incident
 No-Show Fee \$12.00 / Line
 No-Show Leeway 10 Lines

Non-contiguous US Call Charges

Per minute call additives apply to each Toll-Free minute originating from Alaska, Hawaii, any US Territory, the Caribbean or Canada for Automated and Operator Assisted Conferencing.

Canadian Cross Border..... \$0.05 / Minute
 United States Territories..... \$0.25 / Minute
 (Puerto Rico, U.S. Virgin Islands, Guam, American Samoa, and the Northern Mariana Islands)
 Alaska and Hawaii..... \$0.25 / Minute
 Caribbean Countries \$0.50 / Minute

(Anguilla, Antigua & Barbuda, Bahamas, Barbados, Bermuda, British Virgin Islands, Cayman Islands, Dominica, Dominican Republic, Grenada, Jamaica, Montserrat, Saint Kitts and Nevis, Saint Lucia, Saint Vincent and the Grenadines, Trinidad & Tobago, Turks and Caicos)

MASS Conferencing Services and Pricing Schedule - Standard Charges

International Toll Free Operator Assisted Conferencing Charges – Per Minute Rates

Applies to Operator Assisted Audio Conferencing Services, and is in addition to applicable Operator Assisted Conferencing Local Access charges.

Group 1.....\$0.45/ Minute

ITF: Australia, Austria, Belgium, Denmark, Finland, France, Germany, Hong Kong, Hungary, Ireland, Israel, Italy, Luxembourg, Malaysia, Netherlands, New Zealand, Poland, Singapore, South Korea, Spain, Sweden, Switzerland, United Kingdom

Group 2.....\$0.55/ Minute

ITF: Argentina, Bahrain, China 400, Cyprus, Czech Republic, Estonia, Greece, Iceland, India, Japan, Latvia, Mexico, Norway, Portugal, Russia, Slovakia, Slovenia, Uruguay -- AUSTRIA MOBILE, FRANCE MOBILE, FRANCE PAYPHONE, GERMANY MOBILE, SWEDEN MOBILE, UK MOBILE

Group 3.....\$0.75/ Minute

ITF: Bulgaria, Chile, Colombia, Croatia, Egypt, Indonesia, Lithuania, Panama, Peru, Philippines, Romania, Saudi Arabia, South Africa, Taiwan, Thailand, Turkey, Ukraine, United Arab Emirates, Venezuela, Vietnam

Group 4.....\$0.85/ Minute

BELGIUM MOBILE, BELGIUM PAYPHONE, ESTONIA MOBILE, GERMANY PAYPHONE, IRELAND MOBILE, ITALY MOBILE, ITALY PAYPHONE, JAPAN MOBILE, NETHERLANDS MOBILE, NETHERLANDS PAYPHONE, PORTUGAL MOBILE, PORTUGAL, PAYPHONE, SPAIN MOBILE, SWITZERLAND MOBILE, UK PAYPHONE

International Dial Out Charges – Operator Assisted – Per Minute Rates

Applies to Operator Assisted Audio Conferencing Services, and is in addition to applicable Local Access charges.

Group 1..... \$0.18 / Minute

Argentina, Australia, Austria, Belgium, Brazil, Canada, China, Cyprus, Denmark, Finland, France, Germany, Greece, Hong Kong, Hungary, Ireland, Italy, Japan, Luxembourg, Malaysia, Monaco, Netherlands, New Zealand, Norway, Poland, Portugal, Singapore, Spain, Sweden, Switzerland, Taiwan, Thailand, United Kingdom, Vatican City, Venezuela

Group 2..... \$0.50 / Minute

American Samoa, Bahamas, Bermuda, Brunei, Bulgaria, Colombia, Costa Rica, Croatia, Dominican Republic, Estonia, French Guiana, Ghana, Gibraltar, Guadeloupe, Guam, Indonesia, Laos, Liechtenstein , Lithuania, Macau, Mexico, Namibia, Panama, Peru, Saipan, San Marino, Slovakia, South Africa, South Korea, Uruguay, Uzbekistan

Group 3..... \$0.75 / Minute

Albania, Andorra, Antigua and Barbuda, Aruba, Azerbaijan, Bahrain, Bolivia, Botswana, British Virgin Islands, Chile, Congo, Ecuador, El Salvador, Georgia, Guatemala, India, Jordan, Kazakhstan, Kuwait, Kyrgyzstan, Latvia, Lebanon, Macedonia*, Malawi, Malta, Montenegro, Netherlands Antilles, Nicaragua, Niger, Nigeria, Paraguay, Romania, Russia, Rwanda, Serbia, Slovenia, Sri Lanka, Tajikistan, Turkey, Uganda, Ukraine, Vietnam

Group 4..... \$1.25 / Minute

Algeria, Angola, Anguilla, Armenia, Barbados, Belarus, Belize, Benin, Bhutan, Bosnia and Herzegovina, Burundi, Cambodia, Cameroon,

Cayman Islands, Chad, Czech Republic, Dominica, Egypt, Equatorial Guinea, Faroe Islands, French Polynesia, Gabon, Grenada, Guinea, Haiti, Iceland, Iran, Iraq, Israel, Ivory Coast, Jamaica, Kenya, Madagascar, Mali Republic, Martinique, Mauritania, Mauritius, Moldova, Mongolia, Montserrat, Morocco, Mozambique, Nepal, Oman, Pakistan , Philippines, Saint Kitts and Nevis, Saint Lucia, Saint Pierre, Saint Vincent and the Grenadines, Saudi Arabia, Senegal, Seychelles, Sierra Leone , Sudan, Suriname, Swaziland, Tanzania, Tonga, Tunisia, Turkmenistan, United Arab Emirates, Yemen, Zambia

Group 5.....\$2.00 / Minute

Afghanistan, Bangladesh, Burkina Faso, Cape Verde Islands, Central African Republic, Comoros, Democratic Republic of Congo, Eritrea, Ethiopia, Fiji Islands, Gambia, Guyana, Honduras, Lesotho, Liberia, Libya, Maldives, Marshall Islands, Micronesia, Myanmar, New Caledonia, Palau, Palestinian Authority, Qatar, Reunion Island, Samoa, Syrian Arab Republic, Togo, Trinidad and Tobago, Zimbabwe

Group 6.....\$7.00 / Minute

Antarctica, Ascension Island, Christmas Island, Cook Islands, Cuba, Diego Garcia, Djibouti, East Timor, Falkland Islands, Greenland, Guantanamo Bay, Guinea Bissau, Kiribati, Nauru, Niue Island, Norfolk Island, North Korea, Papua New Guinea, Saint Helena, Sao Tome and Principe*, Solomon Islands, Somalia , Turks and Caicos Islands, Tuvalu, Vanuatu, Wallis and Futuna Islands

MASS Conferencing Services and Pricing Schedule - Standard Charges

Webcasting/Streaming

ON24 Webcasting

Audio Streaming

Audio Streaming (includes up to 250 attendees and 60 minutes).....	\$1,550.00 / Each
Additional Viewers (250)	\$250.00 / Each
Additional Minutes (15)	\$175.00 / Each
Audio Replay Extension	\$50.00 / Month

Audio Streaming w/ Slides

Audio Streaming w/ Slides (includes up to 250 attendees and 60 minutes)	\$3,100.00 / Each
Additional Viewers (250)	\$400.00 / Each
Additional Minutes (15)	\$300.00 / Each
Audio Replay Extension	\$60.00 / Month

Video Streaming

Video Streaming (includes up to 250 attendees and 60 minutes).....	\$3,500.00 / Each
Additional Viewers (250)	\$500.00 / Each
Additional Minutes (15)	\$350.00 / Each
Video Replay Extension	\$75.00 / Month

Video Streaming w/ Slides

Video Streaming w/ Slides (includes up to 250 attendees and 60 minutes)	\$5,200.00 / Each
Additional Viewers (250)	\$800.00 / Each
Additional Minutes (15)	\$600.00 / Each
Video Replay Extension	\$100.00 / Month

On-Demand Video Streaming

On-Demand Video Streaming	\$3,000.00 / Each
Additional Minutes (15)	\$300.00 / Each
Video Replay Extension	\$75.00 / Month

On-Demand Video Streaming w/ Slides

On-Demand Video w/ Slides	\$5,000.00 / Each
Additional Minutes (15)	\$350.00 / Each
Video Replay Extension	\$100.00 / Month

Additional Features

Audio Webcast - CD	\$250.00 / Each
Video Webcast - CD	\$300.00 / Each
Audio File / Podcast	\$150.00 / Each
Video File / Podcast	\$300.00 / Each
Single File Archive.....	\$500.00 / Each

MASS Conferencing Services and Pricing Schedule - Standard Charges

Automated Registration	\$275.00 / Each
Multi-Event Registration	\$750.00 / Each
Pay-Per-View – Single Event	\$750.00 / Each
Pay-Per-View – Extension	\$100.00 / Each
Flash Clips - Long	\$250.00 / Each
Flash Clips - Short	\$150.00 / Each
Event Survey	\$500.00 / Each
Custom Registration	\$750.00 / Each
Media Campaign Tracking	\$300.00 / Each
Event Security	\$500.00 / Each
Custom Branding	\$1,500.00 / Each
Weekend Scheduling Fee	\$500.00 / Each
Rush Fee - Webcast	\$200.00 / Each
Webcast Signal Testing	\$250.00 / Each
Rush Fee – Professional Services	\$200.00 / Each
Professional Services - Webcast	\$250.00 / Hour
Webcast 24 Hour Cancellation	\$500.00 / Each
* Custom Event – Webcasting (case-by-case basis)	ICB / Each

Billing Services

Online Management Reporting, Archiving and Electronic Bill Detail*	No Charge
Detailed Paper Invoice	\$14.95 / Invoice

* Customer must elect electronic billing to receive