



windstream™

Windstream Services, LLC  
Attn: Law Enforcement Support Center  
4001 Rodney Parham Road  
Little Rock, AR 72212 Telephone:  
1-501-748-9450

Name of Authorized Account Holder: \_\_\_\_\_

Windstream Telephone Number: \_\_\_\_\_

Last 4 of SSN: \_\_\_\_\_

**REQUEST AND RELEASE FOR TELEPHONE RECORDS**

I, \_\_\_\_\_ (customer) am a current Windstream customer, and I am requesting the following records regarding my Windstream account: \_\_\_\_\_ (specific records requested<sup>1</sup>). I am requesting these records from \_\_\_\_\_ (date) to \_\_\_\_\_ (date). I authorize Windstream to release the records directly to me.

I certify that I am the authorized user and account holder for the above-listed account and, thus, have authority to request the records.

I further certify that the records are not for use in a current civil lawsuit or criminal investigation or action, and thus, I am prevented from obtaining a subpoena from a court of law or intervention from local, state, or federal law enforcement agencies to obtain the requested records.

**OR**

I further certify, that if the records are for use in a current civil lawsuit or criminal investigation or action, that I and my **representatives, successors, executors, and assigns** hereby agree to **DEFEND, INDEMNIFY AND HOLD HARMLESS AND DEFEND Windstream AND ITS OFFICIALS, OFFICERS, DEPARTMENTS, AGENCIES, COMMITTEES, BOARD MEMBERS, REPRESENTATIVES, EMPLOYEES, AGENTS, CONTRACTORS AND ATTORNEYS (COLLECTIVELY, “INDEMNIFIED PARTIES”) AGAINST ANY AND ALL LIABILITY, LOSS, CLAIMS, DEMANDS, ADVERSE ADMINISTRATIVE LAW**

<sup>1</sup> Windstream will release customer outbound and toll-free call records available. Windstream will not release incoming call records, without receipt of a subpoena, from a court of law or intervention from local, state, or federal law enforcement agencies to obtain the requested records.

**VIOLATIONS, RULINGS, OR CONSEQUENCES, COSTS, DAMAGES, FINES, FORFEITURES, PENALTIES, EXPENSES (INCLUDING REASONABLE ATTORNEY FEES OF COUNSEL SELECTED BY Windstream AND ALL OTHER COSTS AND EXPENSES OF LITIGATION), of every kind and description, or damage to persons or property, arising out of or in connection with this release of records.**

I understand and acknowledge that the requested records will be provided by Windstream in writing and in same manner that they are maintained pursuant to Windstream's ordinary course of doing business. Windstream is not required, and will not, summarize the requested records or provide them to me in a different format.

The requested records should be sent to me at the following address:

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I acknowledge that the records will be sent to me via U.S. Mail, regular delivery. I accept all risk, and agree to hold Windstream harmless, if the records sent by Windstream are lost or received by someone other than me. Further, if the address listed above is different from the billing address for my above-referenced Windstream account, I acknowledge that Windstream has the right to refuse to comply with my request for records and Windstream may refuse to provide the records to any address except the address listed for my Windstream account. Further, due to privacy concerns, I acknowledge that the requested records will not be transmitted to me by fax or by e-mail. If my account is delinquent, I acknowledge that Windstream may refuse to comply with this request for records until my account is paid in full.

I acknowledge that Windstream may comply with my request within a reasonable time period, and that Windstream has, at minimum, thirty (30) days from receipt of this Request and Release to comply.

I understand that the requested records are the sole property of Windstream, and I have no ownership rights to the records. I further understand that Windstream cannot provide to me any information regarding ownership of any telephone numbers that may be contained in the requested records or any interpretation of the records and may only provide the records themselves.

\_\_\_\_\_  
Customer and Authorized Account Holder

\_\_\_\_\_  
Date

**VERIFICATION**

STATE OF \_\_\_\_\_)  
COUNTY OF \_\_\_\_\_)

On this day before me, the undersigned, a Notary Public, personally appeared \_\_\_\_\_, who has satisfactorily proven to be the person whose name is subscribed to the foregoing Release, and acknowledged that he/she, being duly authorized to do so, executed the same for the purposes therein contained.

IN WITNESS WHEREOF, I hereunto set my hand and official seal the \_\_\_\_ day of \_\_\_\_\_, 201\_.

\_\_\_\_\_  
NOTARY PUBLIC

My Commission Expires: \_\_\_\_\_