



windstream™

**TRACE AUTHORIZATION FORM**

As a Windstream customer submitting this signed form, you are authorizing Windstream to activate Call Trace on your telephone and to release your traced information to the below named Law Enforcement Agency upon receipt of request due to exigent circumstances. **The completion of this form shows acceptance of the applicable fees associated with this feature which will appear on your monthly telephone bill until the end of the date of compliance.**

\_\_\_\_\_  
(Print Authorized User's Name)

\_\_\_\_\_  
(Signature of Authorized User)

\_\_\_\_\_  
(Can Be Reached Number)

\_\_\_\_\_  
(Telephone Number for Call Trace)

\_\_\_\_\_  
(Date Range of Compliance)

***Inquiries regarding the trace feature should be directed to the following address and telephone number.***

Windstream Services, LLC  
ATTN: Law Enforcement Support Center (LESC)  
4001 Rodney Parham Road  
Mail Stop 6149-B1F01  
Little Rock, AR 72212

Phone: 1-877-999-7705, option 1, then option 1  
Fax: 1-330-486-3131  
email: [subpeonaresponse@windstream.com](mailto:subpeonaresponse@windstream.com)  
Hours: 8:00 am – 5:00 PM CST  
Monday – Friday

Please fax or email form for expedited service. Law enforcement may maintain original on file or mail to Windstream Services, LLC.

\_\_\_\_\_  
(Law Enforcement Agency)

\_\_\_\_\_  
(Contact Number)

\_\_\_\_\_  
(Contact Email)

\_\_\_\_\_  
(Printed Name of Law Enforcement Official)

\_\_\_\_\_  
(Fax)

\_\_\_\_\_  
(Case #/Compliant #)

\_\_\_\_\_  
(Law Enforcement Official Signature)

\_\_\_\_\_  
(Date)

In the case where a customer has not filed a formal complaint with law enforcement, then law enforcement agencies are required to present a subpoena to obtain records for marked calls. For demonstrated abuse of the Call Trace service, Call Trace may be removed without customer's consent. The Call Trace record will be stored a minimum of 60 days after a successful activation of Call Trace.