New York Lifeline Program Application

Lifeline is a federal program that helps qualified individuals pay for telephone service. It helps customers who have incomes at or below 135 percent of the federal poverty guidelines or receive help from any of the participating programs below.

The Lifeline program helps reduce the cost of basic monthly phone service for one telephone line. Customers who receive Lifeline assistance may also purchase optional services such as High Speed Internet or Caller ID at the normal cost.

**INSTRUCTIONS:**
1. Complete Section A. (required)
2. If you are applying based on Program Participation, complete Section B. (if applicable)
3. If you are applying based on Household Income, complete Sections C and D.
4. Complete Section E. (required)

### A. Applicant Information

The applicant must NOT be a dependent for federal income tax purposes unless he or she is 60 years of age or older.

Name:  Last  First  M.I.

Current Home Telephone Number:

Residence Street Address (No P.O. Box, Must be your principal address):  Apt/Floor/Other

City  State  Zip

This address is  □ Permanent  □ Temporary  □ Multi-Household at same address (complete Household Worksheet.)

Billing Address: (if different from street address)

Date of Birth:  Social Security Number (last 4 digits only)

**How many people reside in your household? ______  No. of Dependents (including self) ______**

Do you currently receive Lifeline credit with another phone service provider (including wireless)?  □ Yes  □ No

If yes, enter Telephone number ___________________ and current provider______________________________

If yes, do you authorize Windstream to transfer your benefit to the home telephone number above?  □ Yes  □ No

### B. Eligibility Based on Program Participation

If you participate in one of the following programs, you are eligible for Lifeline – please put an “X” by the program(s) that apply to you and provide a copy of the applicable support. (If you select a program proceed to Section E).

- [ ] Federal Public Housing Assistance/Section 8
- [ ] Temporary Assistance for Needy Families (TANF)
- [ ] Supplemental Security Income (SSI)
- [ ] Low-Income Home Energy Assistance Program (LIHEAP)
- [ ] Medicaid
- [ ] National School Free Lunch Program
- [ ] Supplemental Nutrition Assistance Program (SNAP), formerly Food Stamps
- [ ] Veteran’s Disability Pension, or Veteran’s Surviving Spouse Pension

### C. Eligibility Based on Household Income

If you do not participate in one of the programs listed under “B” above, you may qualify based on HOUSEHOLD Income. The below lists the annual income amount that cannot be exceeded in order to qualify based on family size. 2015 135% Federal Poverty Guideline (annual household Income Before Taxes) 1 person up to $15,589; 2 people up to $21,506; 3 people up to $27,122; 4 people up to $32,738. For each additional person, add $5,616. Please provide proof of all income for you and anyone in your home that is not a dependent. Such proof may include but is not limited to W2, Paycheck Stubs; prior year state or federal tax returns, etc. If you are enrolling based on income, you must complete Section D below.

### D. ADDITIONAL MEMBER OF HOUSEHOLD

If you qualified based on Section C, you must complete the following information as well.  □  □

Is there anyone living in the home that is not a dependent of the applicant?  YES  NO

(If No, proceed to Section E)
If Yes, please print the name below and provide proof of income as stated in Section C.

<table>
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<th>Name: Last</th>
<th>First</th>
<th>M.I.</th>
<th>Relationship to Applicant</th>
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E. PLEASE READ THE FOLLOWING PROGRAM RULES AND SIGN

Windstream is required by the Federal Communications Commission, or FCC, to verify your eligibility to participate in the Lifeline discount program and to advise you that willfully making false statements can result in fines, imprisonment, de-enrollment or being barred from the program.

Only one Lifeline discount is allowed per household, consisting of either wireline or wireless service. A household is defined as any individual or group of individuals who are living together at the same address as one economic unit. An economic unit consists of all adult individuals contributing to and sharing in the income and expense of a household.

To qualify for the Lifeline discount program you must under penalty of perjury certify the following statements are true and agree to abide by the program’s rules.

(1) I certify that the household in which I reside is not currently receiving a Lifeline discount from any other providers.
(2) I agree that the Lifeline service is a nontransferable benefit and may not be transferred to anyone, including another eligible low-income consumer.
(3) I agree to notify Windstream within 30 calendar days if I move to another address and provide the new address.
(4) I agree to notify Windstream within 30 calendar days if I am no longer, for any reason, receiving benefits from the federal or state program which qualified me for the Lifeline discount program, if my household income exceeds 135% of the Federal Poverty Guidelines, if I am receiving more than one Lifeline service, or if I no longer satisfy the criteria for receiving Lifeline support and I am subject to penalties if I fail to do.
(5) I agree to participate in the certification of my continued eligibility in the Lifeline discount program on an annual basis.
(6) I agree to allow Windstream to provide the subscribers name, telephone number, and address to Universal Service Administrative Co (USAC) to verify my eligibility to participate in the Lifeline discount program.

I hereby certify under penalty of perjury that the information provided on this application is true and correct and reflects my current status of program participation or an accurate statement of HOUSEHOLD Income.

____________________________________  ______________
Signature of Applicant                  Date

Return Completed Application and Proof Documents to:
Windstream Communications
ATTN: Support Services-Lifeline
1720 Galleria Boulevard
Charlotte, North Carolina 28270
FAX: (704) 849-7000
OR Email to WCI.Life.Line.Charlotte@windstream.com
Any questions, please contact Windstream at 1-800-347-1991

For Official Use Only
Eligibility Form Reviewed: ______________
Reviewed By: ______________
Representative Signature: ______________
Date: ______________